



महानिरीक्षक/DG	<i>RS</i>
निरीक्षक/IG	<i>RS</i>

*11/2/18*  
DIG (Admin) 1

No. 27011/68/2015-R&W  
Government of India/भारत सरकार  
Ministry of Home Affairs/गृह मंत्रालय  
[Police Division-II/ पुलिस प्रभाग-2  
(Resettlement & Welfare Directorate)  
पुनर्वास एवं कल्याण निदेशालय  
\*\*\*\*\*

Room No. 171-C, North Block,  
New Delhi, 110001, Dated: March, 2018.

01 MAR 2018

OFFICE MEMORANDUM

**Subject:- Granting of air travel concession in domestic flights by Air India to widow of CAPFs & CPOs personnel who are recipients of 'Operational Casualty Certificate'-regarding.**

The undersigned is directed to refer to the aforementioned subject and to forward herewith a copy of OM dated 21/02/2018 (copy enclosed) vide which Ministry of Civil Aviation has enclosed a copy of Air India Limited's Circular No. 2925 B dated 06/02/2018 in which Air India has decided to offer discount of 50% on Base Fare in Categories (RBD)-Y, H, K, Q, V, W, G and L (all applicable fees/taxes are payable by the passenger) to the widows of CAPFs & CPOs personnel who are recipients of 'Operational Casualty Certificate'

2. In view of the above, addresses are, requested to circulate the above circular to all field formations/office under their command.

*Also upload on our website*

*1*  
*RS*  
*4/3*  
*कर्मिका...*  
*7/3*

*RS*  
*11/3/18*  
(Raman Kumar)

Under Secretary to the Government of India  
☎: 23094009  
✉: uspma@nic.in

Encl : (Copy of M/o Civil Aviation OM dated 21/02/2018 (05 pages).

*DIG COMM*

*Upload*

1. DsG: BSF, CRPF, ITBP, <sup>CBF</sup>SSB, SSB and AR (through LOAR), NSG, NDRF, NIA and ADG (Medical), New Delhi.
2. Directors: IB, NCRB, NICFS, DCPW New Delhi, SVPNPA (Hyderabad) and NEPA (Meghalaya).

*relt*

P. S. to I.G. HQ
By. No. <i>1043</i>
Date <i>7.3.18</i>

NGO By No. <i>867</i>
Date <i>6.3.18</i>

CK-1195522/18/111111  
26/02/18  
225

File No. AV-18047/1/2018 -AI  
Government of India  
Ministry of Civil Aviation  
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Rajiv Gandhi Bhawan,  
Safdarjung Airport  
New Delhi,  
Dated 21.02.2018

OFFICE MEMORANDUM

Subject: Granting of air travel concession in domestic flights by Air India to widows of CAPF & CPOs personnel recipients of 'Operational Casualty Certificate'-regarding.

The undersigned is directed to refer to Resettlement & Welfare Directorate, Ministry of Home Affairs' I.D Note No. 27011/68/2015-R&W dated 30.10.2017 and to state that the matter has been examined in this Ministry with the consultation of Air India Limited. In this regard, it is stated that Air India has decided to offer discount of 50% on Base Fare in the Categories (RBD)-Y, H,K,Q,V,W,G and L (All applicable fees/taxes are payable by the passenger) to the Widows of CAPF (Central Armed Police Force) & AR (Assam Rifles) and CPOs (Central Police Organisations).

2. For identification of widows of CAPF & Assam Rifles and CPOs personnel, at City Ticketing Office (CTO), Airport Ticketing Office( ATO) while ticketing and at airport at the time of check-in, it is required to produce signed "Operational Casualty Certificate" from DG of Concerned Forces as per specimen, which is enclosed as 'Appendix- B'.

3. A copy of Air India Limited's Circular No. 2925B containing term and conditions and details of documentation check to be carried and fares codes to be used in concessionary fare issued under reference no. RMMA/HCD/8R dated 06th February 2018 is attached for reference.

*Chandra Kishore Shukla*

(Chandra Kishore Shukla)  
Under Secretary to Government of India  
Tel: 24619282

Encl: As above

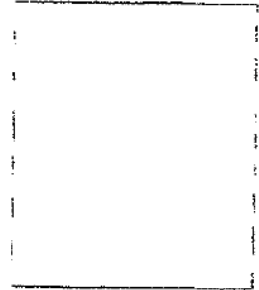
Under Secretary  
Police Division-II  
Resettlement & Welfare Directorate  
Ministry of Home Affairs  
Room No. 171 C, North Block  
New Delhi-110001.

Pl. process in file  
we may circulate it to  
all CAPFs.

*23/2*

*J. K. S. & 23/2*  
*Sh. Pankaj*

Specimen of Operational Casualty Certificate



No. \_\_\_\_\_ Rank \_\_\_\_\_ Name \_\_\_\_\_  
 S/o \_\_\_\_\_ Resident of \_\_\_\_\_  
 (Village/Tehsil/District/State) joined \_\_\_\_\_ (Name of CAPF)  
 on \_\_\_\_\_ laid down his/her life in the service of the nation on  
 \_\_\_\_\_ while posted at \_\_\_\_\_

(Brief of the incident).

2. The particulars of the NoK and dependents are as under:-

S.No.	Name	Relation	DOB	Address
1.				
2.				
3.				

Place.

Date:

Director General

Note: The certificate be prepared in bilingual language (in Hindi & English version)

Q  
2/12/14





223

From:  
ED(RMMA)  
Air India  
New Delhi

To:  
General Manager (S & M)  
Eastern/Southern/  
Northern/ Western Region

Ref. No: RMMA/HCD/8R

06<sup>th</sup> February 2018

Circular No: 2925 B

SUB: Revision of Concessionary Fares and T&C.

This circular supersedes all earlier circulars.

In addition to existing concessions offered by Air India, it has been decided to offer discount of 50% on Base Fare on RBD- Y, B, M, H, K, O, V, W, G, and L (All applicable fees / taxes are payable by the passenger) to the Widows of CAPF (Central Armed Police Force) & AR (Assam Rifles) and CPOs (Central Police Organisations).

For identification of widows of CAPF & AR and CPOs personnel, at CTO, ATO while ticketing and at airport at the time of check-in; the DG of concerned Forces will sign the 'Operational casualty Certificate' as per specimen enclosed at annexure - 'B'

Sr.No.	Categories	Concession and Reservation Booking Designator (RBD)
1	Armed Forces Concession	50% of Base Fare on RBD- Y, B, M, H, K, O, V, W, G, and L. All applicable fees / taxes are payable by the passenger.
2	Para-Military Forces Concession	
3	Student Concession	
4	War Widows & Widows of CAPF (Central Armed Police Force) & AR (Assam Rifles) and CPOs (Central Police Organisations)	
5	General Reserve Engineering Force personnel	
6	War Disabled officers	
7	Armed Forces Personnel – recipient of the highest bravery award concession	
8	Civilians – recipient of gallantry awards	
9	Recipients of President's Police Medal for Gallantry and Police Medal for Gallantry	
10	Arjuna Awardees	
11	Blind person concession and	
12	Cancer patients concessions	
13	Locomotor Disability Concession	
14	Senior Citizens	50% of Base Fare on RBD - Y, B, M, H, K. All applicable fees / taxes are payable by the passenger.

### Terms and Conditions

1. Advance Reservation & Ticketing:
  - a. Reservations for each sector and ticketing must be completed at the same time.
  - b. Waitlist and standby not permitted.
  - c. Ticketing for departure of each trip must be completed at least 07 Days Before Departure from Fare Component Origin.
2. Sales Restriction: Concessionary Fares can be issued from Air India City Ticketing Office (CTO), Airport Ticketing Office(ATO), Call Center and from [www.airindia.in](http://www.airindia.in)
3. Sale Validity: With Immediate Effect till Further Notice.
4. Travel Validity: With Immediate Effect till Further Notice.
5. Discount is valid on both one way and round trip bookings.
6. Fare rules for cancellations, refunds, rebooking & reissues as per the respective RBD will apply.
7. Concessional fares are subject to availability of seats.
8. The tickets are non-endorsable, non reroutable.
9. No name changes are permitted.
10. Proper verification of Valid ID / documents must MANDATORILY be carried out at the time of ticketing at City Ticketing Office (CTO) & Airport Ticketing Office (ATO) and check-in points at Airport.
11. Passengers MUST carry original documents and to avail the concession.
12. Boarding will be denied if the identity proof is not provided at the check in and at the boarding gate. Passengers would have to carry proof of identification throughout the journey.
  - a. As per CMD's instructions, no one will have authority to waive condition of documentation check.
13. In case the relevant ID / Documents are not presented at the time of check-in, the basic fare will be forfeited and the ticket/s will become non-refundable (Only Taxes & levies will be refunded).
14. Dedicated Check in counters to be opened at major metros, for concessionary fare travellers.
15. Airport Managers / Duty Managers to undertake surprise checks.
16. Normal baggage allowance of 25 kgs is applicable.
17. Concessionary fares would not be applicable for web check in.
18. All the general terms of carriage apply

Details of documentation check to be carried and fares codes to be used in concessionary fares are appended.



A STAR ALLIANCE MEMBER

**DOCUMENTATION CHECK AND FARE CODES**

Sr. No.	Concession Type	Brief	Identification / Documentation Check	Code
1	Armed Forces Concession	Active Military Personnel of Indian Armed Forces and their family members travelling at their own expense are eligible for concession. (Family includes Spouse, dependent children between 02 and 26 years of age and dependent Parents. Married children are not considered as part of family)	Official ID card issued to the serving personnel and dependent card issued to the family members.	PTC: MIL FARE BASIS:MIL50
2	Para Military Forces Concession	Para-Military forces include BSF/ ITBP/ CISF/ CRPF/ RPG/ NSG/ SSB/ COAST GAURDS/ ASSAM RIFLES/ IB. Active members and their family are eligible for concession. (Family includes Spouse, dependent children between 02 and 26 years of age and dependent Parents. (Married children are not considered as part of family).	Official ID card issued to the serving personnel and dependent card issued to the family members.	PTC: REC FARE BASIS:PML50
3	Student Concession	A student studying in India, enrolled for a full time course of at least one academic year at an educational establishment recognized / aided by / or affiliated to any Central / State Govt. educational board, University etc. Age 12-26Yrs on the date of commencement of journey.	ID card issued by the educational institute.	PTC:STU FARE BASIS:SD50
4	War Widows Concession	War widows of Indian Armed Forces personnel.	ID card issued by the Ministry of Defence	PTC:MDP FARE BASIS:WML50
		Widows of CAPF (Central Armed Police Force) & AR(Assam Rifles) and CPOs(Central Police Organisations)	Operational casualty Certificate Issued by DG of Concerned Forces	
5	General Reserve Engineering Force Personnel Concession	Active Personnel of General Reserve Engineering Force and their family members travelling at their own expense. (Family includes Spouse, dependent children between 02 and 26 years of age and dependent Parents. Married children are not considered as part of family).	Official ID card issued to the serving personnel	PTC:MIR FARE BASIS:GML50

Sr. No.	Concession Type	Brief	Identification / Documentation Check	Code
6	War Disabled Officers Concession	War disabled officers and their family members travelling at their own expense. (Family includes Spouse, dependent children between 02 and 26 years of age and dependent Parents. Married children are not considered as part of family).	Official ID card issued to the serving personnel and dependent card issued to the family members.	PTC:MCR FARE BASIS:YML50
7	Armed Forces Personnel - Recipients of Highest Bravery Award Concession	<p>Ex and Active Military Personnel of Indian Armed Forces who are recipients of Highest Bravery Awards</p> <p>Post-Independence Awards</p> <p>Level I: ParamVir Chakra and Ashok Chakra</p> <p>Level II: Mahavir Chakra and Kirti Chakra</p> <p>Level III: Vir Chakra and Shaurya Chakra</p> <p>Pre-Independence Awards</p> <p>Level I: Victoria Cross, George Cross</p> <p>Level II: Distinguished Service Cross, Military Cross, Distinguished Flying Cross, George Medal.</p>	Official ID card issued by Army/Navy/Air Force Headquarters.	PTC:MRE FARE BASIS:XML50
8	Civilians - Recipients of Gallantry Awards	Civilians, who are recipients of Gallantry awards viz., Ashok Chakra and Kirti Chakra conferred on them by the President of India.	ID card issued by the Ministry of Home affairs.	PTC:MXS FARE BASIS:GA50
9	Recipients of President's Police Medal for Gallantry and Police Medal for Gallantry	<p>Police personnel who are recipients of the following Police Medals:</p> <p>(i) President's Police Medal for Gallantry.</p> <p>(ii) Police Medal for Gallantry.</p>	ID card / certificate issued by the Ministry of Home affairs.	PTC:MSB FARE BASIS:RPM50
10	Arjuna Awardees	Recipients of Arjuna Award are offered Six one way or return tickets in a financial year.	Arjuna awardee will be required to present a photocopy of the Scroll / Certificate conferring the Arjuna award.	PTC:GCT FARE BASIS:AA50

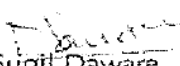




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Sr. No.	Concession Type	Brief	Identification / Documentation Check	Code
11	Blind Person Concession	Only for those persons who are totally blind and are resident of India. Photocopy of the certificate issued by an Eye Hospital or Medical Practitioner (not less than MBBS), stating that the person is totally blind in both the Eyes.	Photocopy of the certificate issued by an Eye Hospital or Medical Practitioner (not less than MBBS), stating that the person is totally blind in both the Eyes.	PTC:BLD FARE BASIS:BP50
12	Cancer Patients Concession	Only for those persons who are Resident of India and suffering from Cancer and are travelling for the purpose of medical check-up/treatment. Travel permitted between place of residence and the place of treatment where the cancer hospital/ Cancer Institute is located. Travel permitted within India as well as on India - Nepal sectors.	An application from the passenger stating that he/she is proceeding for treatment supported by a certificate issued by Cancer hospital or an Institute.	PTC:MED FARE BASIS:CP50
13	Locomotor Disability Concession	Disabled persons suffering from locomotor disability to the extent of 80% and above and are residents of India. Conditions falling under this category include cases of Paraplegia, Hemiplegia, Cerebral palsy, severe cases of Poliomyelitis, Kyphosis, Muscular dystrophies, Amputees.	Certificate issued by a Chief District medical officer or a board constituted by Government hospital.	PTC:DIS FARE BASIS:LDS0
14	Senior Citizen Concession	A Senior citizen of Indian Nationality, permanently residing in India and should have attained the age of 60 years on the date of commencement of journey.	Any valid Photo ID with date of birth e.g., Voter's ID card, Aadhar Card, Passport, Driving license, senior citizens ID card issued by Air India etc.	PTC:SRC FARE BASIS:SCD50

Kindly disseminate to all concerned.

  
 Sunil Daware  
 AGM (C)  
 Domestic Pricing  
 For ED:RMMA

- cc: PS to CD/DF
- cc: ED- S & M
- cc: OSD to CMD/EA to CMD
- cc: Principal CTC
- cc: Reservation Manager
- cc: CVO Office

