



Bid Number/बोली क्रमांक (बिड संख्या):
GEM/2025/B/5918235
Dated/दिनांक : 10-02-2025

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	10-03-2025 13:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	10-03-2025 13:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Home Affairs
Department Name/विभाग का नाम	Central Armed Police Forces
Organisation Name/संगठन का नाम	National Security Guard (nsg)
Office Name/कार्यालय का नाम	Directorate General
क्रेता ईमेल/Buyer Email	sc.proc@nsg.gov.in
Total Quantity/कुल मात्रा	1
Item Category/मद केटेगरी	IP AT CORE EPABX 600 LINE WITH IP RADIO GATEWAY CARD & PHONES (INCL IPM, EARTH PITS, SURGE PROTECTION)
GeMARPTS में खोजी गई स्ट्रिंग / Searched Strings used in GeMARPTS	IP at core EPABX 600 Lines with IP Radio Gateway Card and Phones (Incl IPM, Earth Pits, Surge Protection)
GeMARPTS में खोजा गया परिणाम / Searched Result generated in GeMARPTS	Category not available on GeM for the text string uploaded by the buyer
अधिसूचना के लिए चयनित प्रासंगिक श्रेणियाँ / Relevant Categories selected for notification	<ul style="list-style-type: none">IP at Core EPABX (MHA)
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	31 Lakh (s)
OEM Average Turnover (Last 3 Years)/मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)	63 Lakh (s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)
MSE Exemption for Years Of Experience/अनुभव के वर्षों से एमएसई छूट/ and Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है	Yes

Bid Details/बिड विवरण	
Startup Exemption for Years Of Experience/अनुभव के वर्षों से स्टार्टअप छूट/ and Turnover/ टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है	Yes
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC),Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No
Past Performance/विगत प्रदर्शन	30 %
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	Yes
RA Qualification Rule	H1-Highest Priced Bid Elimination
Type of Bid/बिड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	7 Days
Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	Yes
Inspection to be carried out by Buyers own empanelled agency	Yes
Type Of Inspection	Post Dispatch
Name of the Empanelled Inspection Agency/ Authority	Board of Officers
Auto CRAC Days	60
Quality Assurance Plan document	1738838820.pdf
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Financial Document Required/वित्तीय दस्तावेज की आवश्यकता है।	Yes
Arbitration Clause	No
Mediation Clause	No

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
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EMD Amount/ईएमडी राशि	127000
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ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
ePBG Percentage(%) / ईपीबीजी प्रतिशत (%)	5.00
Duration of ePBG required (Months) / ईपीबीजी की अपेक्षित अवधि (महीने).	38

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

Sr.AO, Pay And Account Officer, NSG
EMD Box- Room No-120, Procurement Cell ,Prov Branch HQ NSG, Mehram Nagar, Near Terminal -1 ,IGI Airport, Palam, New Delhi--110037
(Sr.ao ,pay And Account Officer, Nsg)

Reserved for Make In India products

Reserved for Make In India products	Yes
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

4. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

5. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

6. Bid reserved for Make In India products: : Procurement under this bid is reserved for purchase from Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. However, eligible micro and small enterprises will be allowed to participate. The minimum local content to qualify as a class 1 local supplier is denoted in the bid document. All bidders must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which the bid is liable to be rejected. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020 . In case Buyer has selected Purchase preference to Micro and Small Enterprises clause in the bid, the same will get precedence over this clause.

7. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

8. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 30% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

9. Inspection of Stores by Nominated Inspection Authority / Agency of buyer or their authorized representatives

An independent third party Professional Inspection Body can help buyer in mitigating buyer's risk with pre-dispatch/post-dispatch inspection in order to ensure that equipment, components, solutions and documentation conform to contractual requirements. The buyer has a right to inspect goods in reasonable manner and within reasonable time at any reasonable place as indicated in contract. Inspection Fee/ Charges (as pre-greed between buyer and Inspection Agency) would be borne by the buyer as per their internal arrangement but may be recovered from the seller if the consignment failed to conform to contractual specification and got rejected by the Inspection Officer .If so requested and accepted by the seller , initially seller may pay for inspection charges as applicable and get the same reimbursed from buyer if consignment accepted by the Inspecting Officer . For reimbursement seller has to submit proof of payment to Inspection Agency.

Seller/OEM shall send a notice in writing / e-mail to the Inspecting officer / inspection agency specifying the place of inspection as per contract and the Inspecting officer shall on receipt of such notice notify to the seller the date and time when the stores would be inspected. The seller shall, at his own expenses, afford to the Inspecting

officer, all reasonable facilities as may be necessary for satisfying himself that the stores are being and or have been manufactured in accordance with the technical particulars governing the supply. The decision of the purchaser representative /inspection authority regarding acceptance / rejection of consignment shall be final and binding on the seller.

The Seller shall provide, without any extra charge, all materials, tools, labour and assistance of every kind which the Inspecting officer may demand of him for any test, and examination, other than special or independent test, which he shall require to be made on the seller's premises and the seller shall bear and pay all costs attendant thereon.

The seller shall also provide and deliver store / sample from consignment under inspection free of charge at any such place other than his premises as the Inspecting officer may specify for acceptance tests for which seller/OEM does not have the facilities or for special/ independent tests.

In the event of rejection of stores or any part thereof by the Inspecting officer basis testing outside owing to lack of test facility at sellers premises, the seller shall, on demand, pay to the buyer the costs incurred in the inspection and/or test. Cost of test shall be assessed at the rate charged by the Laboratory to private persons for similar work.

Inspector shall have the right to put all the stores or materials forming part of the same or any part thereof to such tests as he may like fit and proper as per QAP/governing specification. The seller shall not be entitled to object on any ground whatsoever to the method of testing adopted by the Inspecting officer.

Unless otherwise provided for in the contract, the quantity of the stores or materials expended in test will be borne by seller.

Inspecting officer is the Final Authority to Certify Performance / accept the consignment. The Inspecting officer's decision as regards the rejection shall be final and binding on the seller.

The seller shall if so required at his own expense shall mark or permit the Inspecting officer to mark all the approved stores with a recognised Government or purchaser's mark.

10. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:

- i. If number of technically qualified bidders are only 2 or 3.
- ii. If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
- iii. In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
- iv. If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
- v. If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

Pre Bid Detail(s)

Pre-Bid Date and Time	Pre-Bid Venue
18-02-2025 12:00:00	Conference Hall, NSG HQ ,Near Terminal 1, IGI Air Port, Palam, New Delhi-110037

IP AT CORE EPABX 600 LINE WITH IP RADIO GATEWAY CARD & PHONES (INCL IPM, EARTH PITS, SURGE PROTECTION) (1 pieces)

(Minimum 65% Local Content required for qualifying as Class 1 Local Supplier)

Technical Specifications/तकनीकी विशिष्टियाँ

Buyer Specification Document/क्रेता विशिष्टि दस्तावेज़	Download
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Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्र

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्र	Delivery Days/डिलीवरी के दिन
1	Sachin Kumar	122051,ESG, National Security Guard, Near TCP- II , Naurangpur (Opposite to Honda Warehouse) Post office - Manesar Pin -122051, Distt - Gurgaon , Haryana	1	45

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें**1. Generic**

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 % of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

3. Generic

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 7 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

4. Generic

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

5. Generic

Buyer Organization specific Integrity Pact shall have to be complied by all bidders. Bidders shall have to upload scanned copy of signed integrity pact as per Buyer organizations policy along with bid. [Click here to view the file](#)

6. **Generic**

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

7. **Generic**

End User Certificate: Wherever Bidders are insisting for End User Certificate from the Buyer, same shall be provided in Buyer's standard format only.

8. **Generic**

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

9. **Generic**

IT equipment shall be IPv6 ready from day one.

10. **Generic**

Malicious Code Certificate:

The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-

(i) Inhibit the desires and designed function of the equipment.

(ii) Cause physical damage to the user or equipment during the exploitation.

(iii) Tap information resident or transient in the equipment/network.

(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

11. **Generic**

Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

12. **Generic**

Manufacturer Authorization:Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

13. **Generic**

Scope of supply includes Training: Number of employees to be trained

20

, Place for Training

Consignee Address

and Duration of training

07

days.

14. **Generic**

Supplier shall ensure that the Invoice is raised in the name of Consignee with GSTIN of Consignee only.

15. **Generic**

Shelf Life: The Product/Spare parts to be supplied as part of the services must have minimum

7

Shelf Life. On the date of supply, minimum

7

usable shelf life should be available / balance.

16. **Generic**

1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

17. **Generic**

Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if:

- i) The Seller fails to comply with any material term of the Contract.
- ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.
- iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.
- iv) The Seller becomes bankrupt or goes into liquidation.
- v) The Seller makes a general assignment for the benefit of creditors.
- vi) A receiver is appointed for any substantial property owned by the Seller.
- vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.

18. **Generic**

The successful bidder has to supply all essential accessories required for the successful installation and commissioning of the goods supplied. Besides standard accessories as per normal industry practice, following accessories must be part of supply and cost should be included in bid price:

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19. **Generic**

While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.

20. **OEM**

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

21. **Inspection**

Nominated Inspection Agency: On behalf of the Buyer organization, any one of the following Inspection Agency would be conducting inspection of stores before acceptance:
Pre-dispatch Inspection at Seller Premises (applicable only if pre-dispatch inspection clause has been selected in ATC):

Not Required

Post Receipt Inspection at consignee site before acceptance of stores:
Board of Officers

22. Scope of Supply

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)

23. Certificates

ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.

24. Certificates

To be eligible for award of contract, Bidder / OEM must possess following Certificates / Test Reports on the date of bid opening (to be uploaded with bid):

All certificates as asked in ATC and QRs/Specification.

25. Turnover

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

26. Turnover

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

27. Service & Support

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

28. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

29. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

30. Warranty

Over and above the normal Warranty terms as per GeM GTC, the successful bidder / OEM shall have to

provide Comprehensive Warranty during the entire Standard warranty period as per contract. : The comprehensive warranty shall be covering the following scope

By the bidder and its OEM

(Upload an undertaking with the bid confirming compliance by the bidder if Bidder is taking onus of this compliance. In case OEM is taking onus of this compliance, OEM undertaking is to be uploaded along with Bidder undertaking)

31. **Warranty**

Warranty period of the supplied products shall be 3 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

32. **Forms of EMD and PBG**

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C

Sr .AO, PAO HQ NSG

. The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date/ Bid Opening date

33. **Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of

Sr .AO, PAO HQ NSG

A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

34. **Buyer Added Bid Specific ATC**

Buyer uploaded ATC document [Click here to view the file.](#)

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.

4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

[This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---

BUYER ADDED ADDITIONAL TERMS & CONDITIONS

FOR PROCUREMENT OF

“IP AT CORE EPABX 600 LINE WITH IP RADIO GATEWAY CARD AND PHONES (INCL IPM, EARTH PITS, SURGE PROTECTION)”, QTY – 01 NO UNDER MOD PLAN-IV

1. EARNEST MONEY DEPOSIT (BID SECURITY):

- 1.1** EMD/Bid Security in form of Insurance Surety Bond, Fixed Deposit Receipt or an irrevocable Bank Guarantee drawn in favor of **Sr. AO, Pay and Accounts Officer, National Security Guard payable at SBI R K Puram, IFS Code – SBIN0001076 New Delhi** is only acceptable.
- 1.2** Exemption from submission of EMD is applicable to the firms who possess a valid registration as **micro or small unit under MSME/NSIC subject to production/submission of valid registration certificates for the manufacturing of subject equipment/stores.**
- 1.3** Exemption from submission of EMD is available to firms registered as **Startup firm with DPIIT subject to production/submission of valid certificates with bid documents.**
- 1.4** **Firms exempted from submission of EMD, are required to submit Bid Security Declaration as per Appendix-10 attached with this tender documents.**
- 1.5** Bids submitted without original EMD or original EMD submitted after bid submission date or having validity less than the required as per tender or not equivalent to amount mentioned in this tender or not having valid registration under Micro & Small or startup enterprises for the tendered stores shall be rejected summarily.
- 1.6** No interest shall be payable by the purchaser on the Earnest Money deposited by the bidder.
- 1.7** The Earnest Money deposited is liable to be forfeited if the bidder withdraws or amends impairs or derogates from the tender in any respect within the period of validity of his tender.
- 1.8** **The EMD is liable to be forfeited if bidder fails produce sample equipment for technical evaluation and trial at the place & time whenever asked by the technical evaluation committee as prescribed in this tender.**
- 1.9** The Earnest Money of the successful bidder shall be returned after the security deposit/Performance Security is furnished as per AT/Purchase order. **If the successful bidder fails to furnish the Security Deposit as required in the contract within the stipulated period, the Earnest Money shall be forfeited by the purchaser.**
- 1.10** Earnest Money of the unsuccessful bidder shall be returned after finalization of tender.

2. PERFORMANCE SECURITY:

- 2.1** All successful tenderers/Bidders against the Tender Enquiry/Bid irrespective of their registration status with MSME shall be required **to furnish Performance Security Bond valid till two months beyond the expiry of the Warranty/Guarantee period.**
- 2.2** The successful **bidder will have to submit a Performance Guarantee equivalent to 5% of the Contract value** or as mentioned in the purchase order, valid till two months beyond the expiry of the Warranty/Guarantee period.
- 2.3** Performance Security in the form of account Insurance Surety Bond, Fixed Deposit Receipt or an irrevocable Bank Guarantee drawn **in favor of Sr. AO, Pay and Accounts Officer, National Security Guard payable at SBI R K Puram, IFS Code – SBIN0001076 New Delhi** is only acceptable.
- 2.4** The Performance Security will come into force from the date of acceptance of the stores/services after final inspection by the purchaser.
- 2.5** In case the Firm fails to deposit the required Performance Security by the date specified above, for any reason, Firm will commit breach of contract entitling the purchaser to cancel the contract at the risk and cost of the Firm to enforce recovery of the Security deposit prescribed with or without enforcing other rights under the contract resulting from breach thereof.
- 2.6** In case extension of delivery period is considered as granted by the purchaser for any reason, the Firm shall extend the validity of the Performance Security for the similar period.

3. WARRANTY:

- 3.1** **Minimum warranty period of tendered stores will be Three (03) years from acceptance of store/equipment** and this will supersede the warranty specified in the QRs & TDs/Technical specifications public shed if any.
- 3.2** Warranty will be comprehensive and will start from the date of final acceptance of store.
- 3.3** Bidders are allowed to offer warranty more than asked in this tender, however no extra weightage will be given against the other bidder who has offered minimum warranty as per tender.
- 3.4** **If any equipment gets defective during the warranty period and time taken for tis repair is beyond 30 days (Normal Time), then this period beyond 30 days will be added to Warranty period of entire lot which was accepted by LCR. Accordingly, firm will have to extend the PBG.**
- 3.5** If stores/part of stores which are found defective or damaged or unserviceable or degrade or performance is not reported as per QRs/TDs/Technical Specifications mentioned in this tender during the warranty period, seller will replace or repair the store in minimum time at consignee's location in India free of cost.
- 3.6** Unless specified in tender documents, by signing the bid document bidder hereby declares that the store offer in response to this tender shall be of best quality and brand new in all respects and shall be strictly in accordance with the specification contained in the contract.
- 3.7** Unless specified in tender documents, by signing the bid document bidder hereby declares that the store offer in response to this tender would continue to perform as per Qualitative Requirements/Specifications published in this tender for a period of warranty from the date of final acceptance of store by buyer.

- 3.8 The decision of the purchaser in respect of performance evaluation of store under warranty shall be final and binding on the seller and the purchaser shall be entitled to call upon the seller to repair or replace the store within a reasonable period or such specified period as may be allowed by the purchaser in his discretion on application made thereof by the seller. If seller fails to reinstate the performance of store as per contract, then seller shall pay such compensation as may arise by reason of the breach of warranty therein contained.
4. **Delivery Period: Forty-Five (45) days from the date of issue of Contract on GeM portal / AT (Supply Order).**
5. **TRAINING:**
The bidder shall provide Onsite training on free of cost to the buyer after successful acceptance of equipments of an appropriate duration or **Seven (07) days or more training for NSG personnel** at HQ NSG, Palam, New Delhi as specified by the purchaser.
6. **AMC, CAMC and SPARES PARTS:**
- 6.1 The bidder shall submit the rates of AMC and CAMC in percentage of basic price per unit **separately for Four (04) years after expiry of warranty period.**
- 6.2 The firms will provide frozen rate list of manufacturer's recommended list of spares (MRLS) covering 80% spares/parts or having 80% value of total cost of the equipment/stores valid for Four (04) years after the warranty period.
- 6.3 The AMC or CAMC or spare parts rates quoted by bidder in this tender will not be binding on the purchaser.
7. **SUBMISSION OF THE PROPOSAL IN TWO BID SYSTEM:**
- A bidder is required to submit the offer in **Two Bid** only, the details is as under:
- 7.1 **TECHNICAL BID:** The technical bid containing documents in sequence mentioned below shall be uploaded on the **GeM portal** by the bidder, bids without any of the following mentioned documents shall be liable to be rejected summarily.
- 7.1.1 **Appendix-1:** Offer letter by bidder duly filled and prepared on bidder's letter head.
- 7.1.2 **Appendix-2:** Undertaking by bidder on its letter head.
- 7.1.3 **Appendix-3:** Compliance statement on bidder's letter head: Compliance status on each parameter of tender specification published shall be filled for the equipment offered by the bidder. Non-compliance to the any parameter of published specification will be a disqualification.
- 7.1.4 **Appendix-4:** Complete details of Manufacturer/OEM, Distributor and System Integrator as applicable to the bidder need to be filled in the appendix. Distributor and System Integrator shall fill details of its OEM/Manufacturer. Leaving blank any column will be reason for rejection of bid.
- 7.1.5 **Appendix-5:** Form of Service Centre or Workshop for after sale support services.
- 7.1.6 **Appendix-6:** Past Performance Statement on bidder's letter head: Past performance only submitted in attached format will be accepted; past performance in any other format or attachment of copies of past supply order will not be accepted. No other documents need to be attached at this stage. In case bidder doesn't possess any past performance bidder must explain the reason in the same format.

- 7.1.7 Appendix-7:** Pre-Integrity Contract Pact completed and signed by bidder and **two witnesses** of bidder shall be uploaded along with bid. Bids without submission or incomplete or without witnesses signature on Pre- Integrity Pact shall be rejected.
- 7.1.8 Appendix-8:** ECS Performa for e-payment: ECS mandate form duly completed in all aspect should be submitted by the bidder. Any wrong payment made due to wrong ECS form submitted, will be responsibility of the bidder. **Cancelled cheque must be attached with ECS mandate form.**
- 7.1.9 Appendix-9: Proforma Bank Guarantee for furnishing Earnest Money (EMD).**
- 7.1.10 Appendix-10: Proforma for Bid Security Declaration against EMD.**
- 7.1.11 Appendix-11:** Declaration for **Minimum Local Content**. (Firm should mentioned specific percentage of Minimum Local Content as per Ministry of Communication, Department of Telecommunication dtd 29.08.2018)
- 7.1.12 Appendix-12:** Bidder to check the documents required to be attached with the technical bid.
- 7.1.13** Document in support of **EMD Exemption**. (If Applicable).
- 7.1.14** List of **price frozen manufacturer recommended list of spares**.
- 7.1.15** Letter quoting **AMC and CAMC rates** in percentage to the basic price of tendered store post warranty.
- 7.1.16 Letter of authorization:** Bidder participating in capacity of distributor or Indian system integrator shall upload the authorization certificate of foreign/Indian OEM/Manufacturer, failing which bid will be liable for rejection.
- 7.1.17 Detailed MoU** between foreign OEM/Manufacturer and distributor/system integrator if applying in distributor or System Integrator capacity.
- ~~**7.1.18 BIS certificate**~~
- 7.1.19 ISO** or equivalent **certificate of OEM/Manufacturer**.
- 7.1.20 Incorporation Certificate** of bidder firm.
- 7.1.21 Industrial License** of bidder firm.
- 7.1.22 Malicious Code Certificate** should be submitted.
- 7.1.23** Copy of **GST registration** of firm.
- 7.1.24** Copy of **PAN of bidder** firm.
- 7.1.25** Firm should submit undertaking Certificate regarding **Offer Validity, Warranty, Delivery Period & Shelf Life** of equipment.
- 7.1.26** Firm should submit **DoT approved TEC certificate**.
- 7.1.27 Last Three (03) years balance sheet** (Annual Turn Over certificate duly issued by Chartered Accountant) or **Last Three (03) years Income tax return** of bidder firm.

- 7.1.28 Last Three (03) years balance sheet or Last Three (03) years Income tax return of OEM** in case of bidder participating in the capacity of System Integrator/Distributor of Manufacturer/OEM.
- 7.1.29 The technical literature of the tendered store** offered by the bidder with respect to specification published in the tender. Don't enclosed technical document of other equipments or non-relevant documents.
- 7.1.30** Any other relevant information.
- 7.1.31** The technical bid in clear legible format with maintaining above mentioned sequence of documents be uploaded on **GeM portal** for considering an offer as responsive bid.
- 7.1.32** Quoting price of tender in technical bid will be a disqualification considering it an unresponsive bid.
- 7.1.33** Bidder shall strict to the format of the tender published and shall not upload unnecessary or non-relevant documents in the bid.

8. TECHNICAL EVALUATION-CUM-TRIAL:

- 8.1** Only eligible firms whose bids are found responsive bid and completed in all respect as per tender enquiry published **will be called for technical evaluation cum trial.**
- 8.2** Bidders must read the tender conditions carefully specially specifications or QRs/TDs published with the tender before appearing for technical evaluation.
- 8.3** A Technical Evaluation Committee (TEC) will be constituted by purchaser for technical evaluation of technical bids and **01 No sample** will be submitted by the bidders
- 8.4** **Samples submitted by the bidders for technical evaluation will remain deposited till opening of financial bids. Once the financial bids are opened, samples of the firm except L1 firm will be returned. Samples of L1 firm will remain deposited till the final inspection of the store/eqpt. Sample will only be returned after completion of final inspection/JRI by line committee.**
- 8.5** The technical evaluation of technical bids and samples may include any one or more methods like conducting a functional demonstration, physical evaluation of the samples, detailed power point presentations, examination of all supporting documents and lab test certifications etc against the laid down conditions of tender enquiry and QRs/TDs published with this tender.
- 8.6** The purchaser reserves the right to decide upon the methodology or method of Technical Evaluation cum physical trial.
- 8.7** Technical evaluation will be conducted at Delhi NCR within **45 days (this can vary case to case basis)** of opening of tender. Bidder should be ready with tender sample for Technical Evaluation Cum Trial on intimation of date from Technical Evaluation Committee. TEC reserves the right to change the date, time and place of technical evaluation as per merit.
- 8.8** Bidder is responsible to produce himself or his authorized representative with the sample equipment and other technical details of the tendered store for evaluation on the notified date; time and place as and when called by TEC on **NO COST NO COMMITMENT** basis.
- 8.9** If samples are to be imported for technical evaluation it is the bidder's responsibility to get it done in hand before the time limit specified in this tender. No assistance, except End User Certificate if necessary, and certificate that equipment has been called for trials by NSG in

response to tender will be provided to the bidder if the exact format and formal request is uploaded with technical bid.

- 8.10 The bidder will have to obtain necessary import permission/permit/NOC etc. from MHA/DGFT/Customs/Airport/shipping department or any other relevant department or ministry in India on their own. No request for assistance in this regard will be entertained by the purchaser.
- 8.11 In case of any ambiguity in trial, competent authority reserves the right to conduct re-trial or reference to a competent technical agency (accredited labs, state /union government labs) may be considered to clarify of the same on recommendation of TEC based on necessity on material ground.
- 8.12 Failure to present in technical evaluation will invite necessary action against bidder which may include **forfeiture of EMD or banning/barring/blacklisting of bidder for a period specified by the purchaser for all government purchases in future.**
- 8.13 BOOs may advise/ recommend specific changes/ improvement with respect to design/color, dimension or any other physical parameters within the ambit/ limits of QRs/TDs.

9. FINAL INSPECTION OR ACCEPTANCE OR JRI OR LCR AT CONSIGNEE LOCATION:

- 9.1 Inspection Authority is Director General, NSG HQ, Mehram Nagar, Palam, and New Delhi-110037.
- 9.2 Inspection officer is an officer or a board of officers constituted by DG NSG for the purpose.
- 9.3 Final inspection will be carried out on receipt of goods at consignee location or the location mutually agreed by buyer and seller before accepting them. On receipt of stores at consignee location, seller should immediately request for schedule an inspection.
- 9.4 100% of the equipment/store would be put through inspection during JRI before final inspection.
- 9.5 The purchaser has the right to reject the goods on receipt during the final inspection on delivery even though the goods have already been inspected and cleared at the pre-dispatch stage by Procuring Entity's inspection officer if goods are not found as per contractual terms and conditions.
- 9.6 Goods accepted by the purchaser at the initial and final inspections, in terms of the contract, shall in no way dilute the purchaser's right to reject them later, if found deficient in terms of the warranty clause of the contract.
- 9.7 If any store is rejected in final inspection as not conforming to conditions of contract, the same lot must be replaced within 30 days before final acceptance. Alternatively at purchase's option if any payment has been made to the seller shall be refunded within 30 days from the date of issue of such notice of rejection.

10. TERMS OF DELIVERY & DISPATCH INSTRUCTIONS:

- 10.1 Free delivery to consignee location at **OIC DG Pool (Telecom Store), TER Sq, ESG, NSG, Manesar (Haryana) – 122051.**
- 10.2 Delivery period will start from the date of issue of GeM Contract/AT (Supply Order)/Purchase order for indigenous store.

- 10.3 Only those bidders should apply to the bid who are agreed to delivery condition of this bid. Bids of firm's not agreeing to delivery condition will be termed as unresponsive bid and will be rejected summarily.
- 10.4 Delivery period will include successful acceptance on completion of JRI/final inspection at consignee location by NSG.
- 10.5 Firm should not deliver the store to consignee location beyond scheduled delivery period as per contract without obtaining prior sanction of purchaser. Store delivered beyond delivery scheduled as mentioned in contract, even if store have been received by the consignee, it would be at the risk and the cost of the seller as the supply may not be taken as contractually accepted.
- 10.6 **Store must be delivered in one lot i.e. complete and final quantity for conducting of final inspection and acceptance.**

11. **RIGHT TO REJECTION**

- 11.1 Stores will be accepted after JRI. Delay and damages caused due to rejection will be borne by the Firm.
- 11.2 The decision of the Purchaser shall be final as to the quality of the stores and shall be binding upon the Firm. In case, any of the stores supplied does not conform to the specifications, the same shall be rejected at the risk and cost of the Firm and any losses occurring to the purchaser thereto would be borne by the Firm.
- 11.3 The rejected stores must be removed by the Firm from the consignee's premises within 30 days from the date of the intimation about rejection beyond which the purchaser would be free to dispose of the rejected stores at the risk and cost of the Firm.
- 11.4 The in-charge stores concerned will take reasonable view of such materials but in no case shall be responsible for any loss, shortage, damage that may occur to it while it is in the premises of the consignee.

12. **TERMINATION OF CONTRACT:**

Time shall be the essence of the contract. The purchaser shall have the right to terminate this contract without any notice in part or in full in any of the following cases:

- 12.1 The delivery of the store as per contract is delayed for causes not attributed to Force Majeure after the scheduled date of delivery by **more than 60 days or by more than 90 days** for causes of force majeure.
- 12.2 The seller is declared bankrupt or becomes insolvent.
- 12.3 In case Performance Security is not furnished within the time period specified in the GeM Contract/AT (Supply Order).
- 12.4 In case buyer found any false declaration or wrong information regarding eligibility criteria, availability of infrastructure or any other tender conditions furnished by the at any stage of procurement process including the currency of contract will result in cancellation of contract along with forfeiture of security deposit/performance bond.
- 12.5 Bulk supplies in the case of successful Bidder should conform to tender samples accepted in trial evaluation in all respect besides specifications mentioned in this tender.
- 12.6 Any change in Address/Telephone/Fax/e-mail should be immediately informed. The state of non- communication by the firm will make the offer liable for rejection.

12.7 As such decision of the Arbitration Tribunal.

12.8 If the contract is terminated in whole or in part, recourse may be taken to any one or more of the following actions:

- (a) Forfeiture of the performance security;
- (b) Upon such terms and in such manner as it deems appropriate, goods similar to those undelivered may be procured and the supplier shall be liable for all available actions against him in terms of the contract (popularly called risk purchase); and
- (c) However, the supplier shall continue to fulfil the contract to the extent not terminated.

13. **Arbitration**

In the event of any question, dispute or difference whatsoever at any time arising under the conditions of the Agreement or any other manner under this Agreement or in way relating thereto or the true meaning or interpretation of any of the provisions thereto (except as to any matters for which the decision is specially provided for in the conditions of the Agreement), the same shall be referred to for decision to a sole Arbitrator to be appointed as per the Arbitration and Conciliation Act, 1996, as amended from time to time.

SCHEDULE OF REQUIREMENT

S/NO.	DESCRIPTION OF STORE REQUIRED	QTY
1.	“IP AT CORE EPABX 600 LINE WITH IP RADIO GATEWAY CARD AND PHONES (INCL IPM, EARTH PITS, SURGE PROTECTION)”	01 No
2.	Accessories: As per QRs & TDs dtd 20.07.2023	
3.	Users’ requirement also enclosed	
4.	Specifications of IP Audio Phones, Analog Phones and IP Video Phones are attached at Appendix – ‘A’ to ‘C’.	

QRs & TDs / TECHNICAL SPECIFICATIONS

1038247/2023/CRPF (BCSP)-ESG.

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अमृत महोत्सव

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GOVERNMENT OF INDIA
(Ministry of Home Affairs)
COMMUNICATION & IT DIRECTORATE
CENTRAL RESERVE POLICE FORCE

EAST BLOCK-7, SEC-1, R.K. PURAM, NEW DELHI-110066(Email:- comncell@crpf.gov.in Tele/Fax:011-26109038)

No. B.V-7/2023-24-C (QRs)

Dated, the **July 2023**

To

1. The DsG: AR, BSF, CISF, ITBP, NSG, SSB and BPR&D
2. Director, DCPW

Subject: Regarding QRs/TDs of "Wideband Communication receiver" and "IP at core EPABX 600 & 1500 lines".

I am directed to refer on the subject mentioned above and to say that the QRs/TDs of (i) "Wideband Communication receiver" and (ii) "IP at core EPABX 600 & 1500 lines" which has been recommended by CAPFs sub-group and experts from DCPW & BRP&D has been approved by the DG CRPF.

Encl:-As above

(Amit Taneja)

DIG (Equipment)
Communication & IT Branch
Directorate. General C R P F

No. B.V-7/2023-24-C (QRs)

Dated, the **July 2023****Copy to:-**

1. Sh. P.K. Singh, IAS, CEO(GeM), Jeevan Tara building- with request to create proper category on GeM portal for subject items (e-mail ID: ceo-gem@gov.in).
2. Mrs. Sugandhi, Technical Director, North block, MHA with request to upload the approved QRs/TDs of (i) "Wideband Communication receiver" and (ii) "IP at core EPABX 600 & 1500 lines" on MHA website (e-mail ID: mpsugandhi@nic.in).

Encl:-As above

(Amit Taneja)

DIG (Equipment)
Communication & IT Branch
Directorate. General C R P F

1038247/2023/O/O SC(BCSP)-ESG.

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QRs/ TDs OF IP AT CORE EPABX 48 to 600/ 1500 LINES

S N	Parameters	Specifications	Trial Directives
1.	IP at Core EPABX System implementation Technology/ Architecture.	IP core (server based switching).	Firm will produce OEM certificate.
2.	Number of Extensions	Option I:-Up to 600 lines Option II:- Up to 1500 lines (as per user requirement)	BOO will check practically..
3.	Expandable upto (SIP extension)	Option I:-2000, for Upto 600 lines Option II:-4000, for Upto 1500 Lines (as per user requirement)	BOO will check practically.
4.	Expandable up to (SIP Trunks)	128	BOO will check practically.
5.	Types of card supported	PRI, E1, GSM, Radio interface, Analog Trunk	BOO will check practically.
6.	Type of Gateway Supported	Universal Gateway PRI, E1, GSM, Radio Interface	BOO will check practically.
7.	Number of LIU	Upto 30 (As per requirement)	BOO will check practically.
8.	Number of OTE	Upto 60 (As per requirement)	BOO will check practically.
9.	Type of Operator Console (Optional)	Key phone based/PC based (As per requirement)	BOO will check practically.
10.	Number of Operator Console	01-04 (As per requirement)	BOO will check practically.
11.	Total Number of servers	02	BOO will check practically.
12.	Server form factor	Rack	BOO will check practically.
13.	Rack size	As per requirement	BOO will check practically.
14.	Processor make	Intel/AMD	BOO will check practically.
15.	Processor specification & Configuration	Intel Xeon E-2134, AMD EPYC 3151, 3.4 GHz or better	BOO will check practically.
16.	Number of processor	02 or more	BOO will check practically.

[Handwritten signatures and initials]

1038247/2023/O/O SC(BCSP)-ESG.

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S N	Parameters	Specifications	Trial Directives
17.	Number of core per processor	08 or more	BOO will check practically.
18.	Type of RAM	DDR4 or better	BOO will check practically.
19.	RAM Size (in GB)	32 or better	BOO will check practically.
20.	Type of HDD	SATA / SSD	BOO will check practically.
21.	Capacity of HDD	1 TB or better	BOO will check practically.
22.	Capacity of Flash Drive	1 GB or better	BOO will check practically.
23.	Hot swap component	Server CPU and power supply unit, both	BOO will check practically.
24.	Network Interface	Integrated Dual Gigabit (AUTO) Ethernet Supporting IPv4 or IPv6	BOO will check practically.
25.	Application Software Type/ capabilities	Call server software, Hot standby server software, unified communication server software, NMS Software	BOO will check practically.
26.	Type of license	Perpetual	BOO will check practically.
27.	Free updates/ Supports during Validity of license	Yes	BOO will check practically.
28.	Salient software features	SIP extension with number of software / License commensurate / Equal to the number of SIP extension offered under Extension and Trunk / Junction, PRI Trunk with number of software / Licenses commensurate / Equal to the number of PRI Trunk Offered under Extension and Trunk / Junction.	BOO will check practically.
29.	Number of Audio Conference participants supported	32 or more	BOO will check practically.
30.	Number of video Conference participants supported	8 or more	BOO will check practically.

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1038247/2023/O/O SC(BCSP)-ESG.

3

S N	Parameters	Specifications	Trial Directives
31.	Number of media ports	128 or better as per user requirement	BOO will check practically.
32.	Number of IP-TDM Concurrent calls (2 Users per call) Supported	Yes	BOO will check practically.
33.	Call buffer memory system	Yes	BOO will check practically.
34.	If call buffer Memory available, number of records	5000 or more	BOO will check practically.
35.	Voice Mail support	Yes	BOO will check practically.
36.	Number of voice mail users	600 or more	BOO will check practically.
37.	Auto attendance facility	Yes	BOO will check practically.
38.	Automatic message detail recorder/CDR/cus tomize report	Yes	BOO will check practically.
39.	Security Features (for server Based)	MD-5, 802.1X, SRTP, AES	BOO will check practically.
40.	Supported Functionalities	UCS, LDAP, NMS	BOO will check practically.
41.	Supported Codec	G.711, G.729, G.723, H.264	BOO will check practically.
42.	System Features	Auto Route Selection Facility, DID, DOD, DISA Facility, IPv6 on Trunk as well as extension side, Multilevel voice DISA facility, DOSA Facility, privacy of call, facility for connecting recorded voice answering, ASMDR/ CDR, programmable class of service for (STD/ISD/Local) dialling as per need, Caller ID information for both internal and external callers, Unique auth codes for every users, Auto call Back, Call Waiting, Music on hold Facility, Call budgeting, least cost routing, mix mod dialling, provision for remote logins, interactive voice response system (IVRS), Extension dialling.	BOO will check practically. and Firm will produce OEM certificate.

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S N	Parameters	Specifications	Trial Directives
43.	Extension features	Call forwarding, consultant hold, Brokers call, Auto call transfer, Conference call, call pickup, call re-routing, Auto call disconnection, dynamic STD lock, paging on key phones, background music, password control, virtual telephony, call parking, Auto answer/ Auto off, emergency call facility, missed / dialled/ received call list, last caller call back, password display suppression, personnel identification number, hotline, pre-set conf call, CLI, remote maintenance, other extrn features.	BOO will check practically. and Firm will produce OEM certificate.
44.	Attendance console features	Answering and incoming call, call queuing, call waiting display, auto call distribution, call hold, trunk offering, night service, head phone connectivity, other attendance console features	BOO will check practically. and Firm will produce OEM certificate.
45.	Supply voltage	48 Volts DC, 230 Volts $\pm 15\%$ AC UPS supply (as per requirement)	BOO will check practically.
46.	Inbuilt battery charging arrangement for providing battery backup/ FCBC/ UPS (as per user requirement)	Yes	BOO will check practically.
47.	FCBC	Yes / No (as per user Requirement)	BOO will check practically.
48.	IF Yes, minimum current rating of FCBC at charging voltage of 48 V	12.5 Amps or more (as per user requirement)	BOO will check practically.

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1038247/2023/O/O SC(BCSP)-ESG.

5

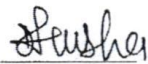
S N	Parameters	Specifications	Trial Directives
49.	Protection against over current and accidental reversal of polarity on the input side and against over current, over voltage of Output side	Yes	BOO will check practically. and firm will produce OEM certificate.
50.	Minimum operating temperature	0° C	Firm will submit certificate of Govt lab or NABL/ ILAC accredited laboratory.
51.	Maximum operating temperature	45° C or more	
52.	Operating humidity (RH) (%)	80 or more	
53.	Conformity to dry Heat for 16 Hours at max specified temp degree C in accordance with IS: 9000/ part -3 / section -5 / 1977 latest	Yes	
54.	Conformity to Cold test for 4 Hours at min specified temp degree C in accordance with IS: 9000/ part -2 / section -4 / 1977 latest	Yes	
55.	Conformity to damp Heat (cyclic) test for 2 cycles of 24 Hours each at a temp of 40°C and 95 % RH in accordance with IS:9000/ part-5/ section-1/ 1981 latest	Yes	Firm will submit certificate of Govt lab or NABL/ ILAC accredited laboratory.
56.	Installation and commissioning	Yes	Firm will produce OEM certificate.
57.	The scope of supply include one set of operation and maintenance manual for each equipment	Yes	BOO will check practically.
58.	Training provided to Buyers	Yes	Firm will produce OEM certificate.
59.	If yes, detail of training	Onsite training for 3 days or more (As per user requirement)	Firm will produce OEM certificate.
60.	Warranty	Minimum 3 Year or more (as per user requirement)	Firm will produce OEM certificate.

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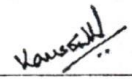
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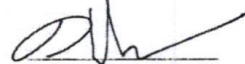
6

S N	Parameters	Specifications	Trial Directives
61.	DoT approved TEC GR certification	DoT approved TEC GR certification TEC6003:2016 (TEC/GR/SW/PBX-005/01/SEP-16)	Firm will submit DoT approved TEC certificate.
Accessories (As per user requirement)			
62.	IP Phones, Analog Phones IPM, MDF Box, EPABX Earthing, Surge Protection, Connecting cables	Numbers will be decided by user agency during Bid.	BOO will check practically.



(Sub.D.P.Mishra)
Assam Rifles



(Insp/Com. Ranveer Singh)
CISF

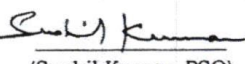

(K.Saha, Asstt. Director)
DCPW



(P.L.N.Rajulu, AC)
SSB

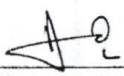

(Sudhanshu Kumar, DC)
BSF

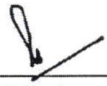

(Maj.Lalson Sunny)
NSG



(Sunil Kumar Singh)
DC(Corn),CRPF

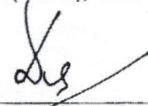

(Sushil Kumar, PSO)
BPR&D


(Jaspreet Singh, 2 I/C)
ITBP



(Amit Taneja)
DIG(Eqpt), CRPF


(P.C.Jha)
DIG(Corn), CRPF


(Syed Mohammad Hasnain)
IG (Comn& IT), CRPF


(Daljit Singh Chawdhary, IPS)
SDO (OPS), CRPF

Approved/Not Approved


(Dr.Sujoy Lal Thaosan, IPS)
DG, CRPF

USERS REQUIREMENT

**USER REQUIREMENT TECHNICAL SPECIFICATIONS OF IP AT CORE EPABX 600 LINE
AS PER APPROVED QRs/TDs VIDE CRPF LETTER NO.
B.V-7/2023-24-C(QRs) DATED 20 JUL 2023 FOR HQ NSG, PALAM**

S No	Parameters	Technical Specifications of IP at Core EPABX 600- Line as per QRs and TDs	User Requirement	Remarks
1.	IP at Core EPABX System Implementation Technology/ Architecture	IP Core (Server Based Switching)	IP Core (Server Based Switching)	
2.	Number of extensions	600 lines	600 lines	
3.	Expandable up to (SIP Extension)	2000	1000	
4.	Expandable up to (SIP Trunks)	128	128	
5.	Types of card supported	PRI, E1, GSM, Radio Interface, Analog Trunk	04 x PRI/E1, 02 x GSM, 02 x Radio Interface, 04 x Analog Trunk	
6.	Type of gateway supported	Universal Gateway PRI, E1, GSM, Radio Interface	(a) 1 x 300 Analog user gateway. (b) 02 x 100 Analog user gateway (for location-1 & location-2)	
7.	Number of LIU	Up to 30 (As Per Reqmt)	06	
8.	Number of OTE	Up to 60 (As Per Reqmt)	60	
9.	Type of Operator Console (optional)	Key Phone Based / PC Based (As Per Reqmt)	PC Based	
10.	Number of Operator console	01-04 (As per reqmt)	04	
11.	Total number of servers	02	02	
12.	Server Form Factor	Rack	Rack	
13.	Rack size	As per reqmt	19 inch 42 U Rack full loaded	
14.	Processor make	Intel / AMD	Intel	
15.	Processor Specification & Configuration	Intel Xeon E-2134, AMD EPYC 3151, 3.4 GHZ or better	Intel Xeon E-2134, AMD EPYC 3151, 3.4 GHZ or better	
16.	Number of Processor	02 or more	02 or more	
17.	Number of Core per Processor	08 or more	08 or more	
18.	Type of RAM	DDR4 or better	DDR4 or better	
19.	RAM Size (in GB)	32 or better	32 or better	
20.	Type of HDD	SATA / SSD	SSD	
21.	Capacity of HDD	1 TB or better	1 TB or better	
22.	Capacity of Flash Drive	1 GB or better	1 GB or better	
23.	Hot Swap Component	Server CPU and Power Supply Unit both	Server CPU and Power Supply Unit both	
24.	Network Interface	Integrated Dual Gigabit (auto) Ethernet supporting IPV4 OR IPV6	Integrated Dual Gigabit (auto) Ethernet supporting IPV4 OR IPV6	

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25.	Application Software Type/ Capabilities	Call Server Software, Hot Standby Server Software, Unified Communication Server software, NMS Software	Call Server Software, Call Billing Software, Hot Standby Server Software, Unified Communication Server software, NMS Software
26.	Type of License	Perpetual	Perpetual
27.	Free updates/ supports during validity of license	Yes	Yes
28.	Salient software features	SIP extension with number of software / License commensurate / Equal to the number of SIP extension offered under Extension and Trunk / Junction, PRI Trunk with number of software / Licenses commensurate / Equal to the number of PRI Trunk Offered under Extension and Trunk / Junction.	SIP extension with number of software / License commensurate / Equal to the number of SIP extension offered under Extension and Trunk / Junction, PRI Trunk with number of software / Licenses commensurate / Equal to the number of PRI Trunk Offered under Extension and Trunk / Junction.
29.	Number of Audio Conference participants supported	32 or more	32 or more
30.	Number of video Conference participants supported	8 or more	10 or more
31.	Number of media ports	128 or better as per reqmt	128 or better
32.	Number of IP-TDM Concurrent calls (2 Users per call) Supported	Yes	128 or better
33.	Call buffer memory system	Yes	Yes
34.	If call buffer Memory available, number of records	5000 or more	50,000 or more
35.	Voice Mail support	Yes	Yes
36.	Number of voice mail users	600 or more	Minimum 600
37.	Auto attendance facility	Yes	Yes
38.	Automatic message detail recorder / CDR/ customize report	Yes	Yes
39.	Security Features (for server Based)	MD-5, 802.1X, SRTP, AES	MD-5, 802.1X, SRTP, AES
40.	Supported Functionalities	UCS, LDAP, NMS	UCS, LDAP, NMS
41.	Supported Codes	G.711, G.729, G.723, H.264	G.711, G.729, G.723, H.264

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42.	System Features	Auto Route Selection Facility, DID, DOD, DISA Facility, IPv6 on Trunk as well as extension side, Multilevel voice DISA facility, DOSA Facility, privacy of call, facility for connecting recorded voice answering, ASMDR/ CDR, programmable class of service for (STD/ISD/Local) dialling as per need, Caller ID information for both internal and external callers, Unique auth codes for every users, Auto call Back, Call Waiting, Music on hold Facility, call budgeting, least cost routing, mix mod dialling, provision for remote logins, interactive voice response system (IVRS), Extension to Extension dialling.	Auto Route Selection Facility, DID, DOD, DISA Facility, IPv6 on Trunk as well as extension side, Multilevel voice DISA facility, DOSA Facility, privacy of call, facility for connecting recorded voice answering, ASMDR/ CDR, programmable class of service for (STD/ISD/Local) dialling as per need, Caller ID information for both internal and external callers, Unique auth codes for every users, Auto call Back, Call Waiting, Music on hold Facility, call budgeting, least cost routing, mix mod dialling, provision for remote logins, interactive voice response system (IVRS), Extension to Extension dialling.
43	Extension features	Call forwarding, consultant hold, Brokers call, Auto call transfer, Conference call, call pickup, call re-routing, Auto call disconnection, dynamic STD lock, paging on key phones, background music, password control, virtual telephony, call parking, Auto answer/ Auto off, emergency call facility, missed / dialled/ received call list, last caller call back, password display suppression, personnel identification number, hotline, pre-set conf call, CLI, remote maintenance, other extn features.	Call forwarding, consultant hold, Brokers call, Auto call transfer, Conference call, call pickup, call re-routing, Auto call disconnection, dynamic STD lock, paging on key phones, background music, password control, virtual telephony, call parking, Auto answer/ Auto off, emergency call facility, missed / dialled/ received call list, last caller call back, password display suppression, personnel identification number, hotline, pre-set conf call, CLI, remote maintenance, other extn features.
44	Attendance console features	Answering and incoming call, call queuing, call waiting display, auto call distribution, call hold, trunk offering, night service, head phone connectivity, other attendance console features.	Answering and incoming call, call queuing, call waiting display, auto call distribution, call hold, trunk offering, night service, head phone connectivity, other attendance console features.
45	Supply voltage	48 Volts DC, 230 Volts \pm 15% AC UPS supply (as per requirement)	48 Volts DC, 230 Volts \pm 15% AC UPS supply

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46	Inbuilt battery charging arrangement for providing battery backup/ FCBC/ UPS (as per user requirement)	Yes	Yes	
47	FCBC	Yes / No (as per user Requirement)	Yes	
48	IF Yes, minimum current rating of FCBC at charging voltage of 48 V	12.5 Amps or more (as per user requirement)	12.5 Amps or more	
49	Protection against over current and accidental reversal of polarity on the input side and against over current, over voltage of Output side	Yes	Yes	
50	Minimum operating temp	0° C	0° C	
51	Maximum operating Temp	40° C or more	40° C or more	
52	Operating humidity (RH) (%)	80 or more	80 or more	
53	Conformity to dry Heat for 16 Hours at max specified temp degree C in accordance with IS: 9000/ part -3 / section -5 / 1977 latest	Yes	Yes	
54	Conformity to Cold test for 4 Hours at min specified temp degree C in accordance with IS: 9000/ part -2 / section -4 / 1977 latest	Yes	Yes	
55	Conformity to damp Heat (cyclic) test for 2 cycles of 24 Hours each at a temp. of 40°C and 95 % RH in accordance with IS:9000/ part-5/ section-1/ 1981 latest	Yes	Yes	
56	Installation and commissioning	Yes	Yes	
57	The scope of supply include one set of operation and maintenance manual for each equipment	Yes	Yes	

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58	Training provided to Buyers	Yes	Yes	
59	If yes, detail of training	Onsite training for 3 days or more (as per user requirement)	Onsite training for 3 days or more	
60	Warranty	Min 3 Year or more (as per user requirement)	3 Years warranty	
61	DoT approved TEC GR certification	DoT approved TEC GR certification TEC6003:2016 (TEC/GR/SW/PBX-005/01/SEP-16)	DoT approved TEC GR certification TEC6003:2016 (TEC/GR/SW/PBX-005/01/SEP-16)	
62	IP Phones, Analog Phones, IPM, MDF box, EPABX Earthing, Surge protection, connecting cables	Number will be decided by user agency during Bid.	IP Phones - 140 Video Phone - 60 Analog Phones - 400 IPM - Yes MDF Box - Yes Chemical Earthing - Yes Surge Protection - Yes Connecting Cable - Yes	

Note:-

Installation charges of all equipment (i.e. Exchange, System & Accessories) are included to this contract.



महानिदेशालय, राष्ट्रीय सुरक्षा गारद

Dte Genl, National Security Guard

सम्भरण अनुभाग (क्रय प्रकोष्ठ)

Provisioning Branch (Procurement Cell)

महराम नगर, पालम, नई दिल्ली-110037

Mehram Nagar, Palam, New Delhi - 110037

☎ 011-25663100→3167, 3256

☎ 011-25663258→3177 & 25671639

✉ e-mail : gcproc@nsg.gov.in & sc.proc@nsg.gov.in

SPECIFICATIONS OF IP AUDIO PHONES, ANALOG PHONES AND IP VIDEO PHONES ARE ATTACHED AT APPENDIX- 'A', APPENDIX - 'B' AND APPENDIX - 'C' FOR PROCUREMENT OF "IP AT CORE EPABX 600 LINE WITH IP RADIO GATEWAY CARD AND PHONES (INCL IPM, EARTH PITS, SURGE PROTECTION)", QTY - 01 NO

Appendix - "A"

For IP at Core EPABX 600 Line

SPECIFICATIONS OF IP AUDIO PHONES

Ser No	Parameters	User Requirements	Remarks
1.	IP Phone	SIP Based	
2.	Programmable Keys	Min 04	
3.	Minimum Screen Size /display size (inches)	Min 3 Inch	
4.	Network Interface Port	10/100 base-T	
5.	Power Over Ethernet (PoE)	Yes	
6.	3 Party Conference facility	Yes	
7.	Support IPv4/IPv6	Yes	
8.	Incoming/Outgoing Memory	Call Min 32	
9.	Caller ID	Yes	
10.	Support G.711 a-law and mu-law,G.722	Yes	
11.	speakerphone	Yes	
12.	Support protocols like SDP, DHCP, DNS, VL AN, RTP, RTCP	Yes	
13.	Security like TLS using AES, SRTP using AES,802.1x	Yes	

Appendix – “B”
For IP at Core EPABX 600 Line

SPECIFICATIONS OF ANALOG PHONES

Ser No	Parameters	User Requirements	Remarks
1.	Telephone Type	Corded	
2.	Alphanumeric Keypad	Yes	
3.	Display	15 Digit Display	
4.	Dialing/Ringing Features	Mute, Redial, Flash, Pause/hold	
5.	No of Fast Dialing Keys	Min 06	
6.	Volume Control level	Min 3 level	
7.	Incoming/Outgoing Call Memory	Min 10	
8.	Caller ID	Yes	
9.	Hands free two way speakerphone	Yes	

Appendix - "C"
For IP at Core EPABX 600 Line

SPECIFICATIONS OF IP VIDEO PHONES

Ser No	Parameters	User Requirements	Remarks
1.	Display	Colored Display	
2.	Programmable Keys	Min 04	
3.	Minimum Screen Size /display size (inches)	Min 5 Inch	
4.	Network Interface Port	10/100/1000 base-T	
5.	Power Over Ethernet (PoE)	Yes	
6.	3 Party Conference facility	Yes	
7.	Support IPv4/IPv6	Yes	
8.	Incoming/Outgoing Call Memory	Min 32	
9.	Caller ID	Yes	
10.	Support For HD Video Quality	Yes	
11.	Speakerphone	Yes	
12.	Support G.711a-law and mu-law, G.722, G.729a, support protocols like SDP, DHCP, DNS, VLAN, RTP, RTCP	Yes	
13.	Security like TLS using AES,SRTP using AES,802.1x authentication	Yes	

APPENDIX-1**OFFER LETTER**
(On letter head of bidder)

To

The Group Commander (Provisioning)
HQ NSG, Mehram Nagar, Palam,
New Delhi-110037

Dear Sir,

Dated: ____/____/2025

I/We hereby offer to supply the stores detailed in the schedule hereto or such portion thereof as you may specify in the Acceptance of Tender at the price given in the said schedule and agree to hold this offer open till offer validity. I/We shall be bound by a communication of acceptance within the prescribed time.

2. I/We have understood the conditions and instructions of contract which will govern by rules/policies/guidelines **contained in the GFRs 2017, Manual for Procurement of Goods 2022, MoF, all related orders issued by MHA, CVC and various** departments of Government of India which has been issued before issuance of this Tender. I/We have also understood that **any Special Conditions (Addl terms & conditions) attached to this invitation to tender will also form part of the conditions of contract and will supersede any general condition.**

3. I/We have understood and accepted/agreed with all the terms and conditions of following conditions of TE/GeM Bid also:-

(i)	Bid Offer validity (From End Date)
(ii)	Warranty of product/eqpt/store as per GeM Bid
(iii)	Delivery Period as prescribed in the GeM Bid
(iv)	Minimum Shelf/Technical Life of product/eqpt/store as per GeM Bid
(v)	Providing of training to NSG personnel on Free of Cost as per GeM Bid
(vi)	Deposition of PBG within 14 days in case of award of contract/supply order
(vii)	Option Clause regarding increase/decrease the quantity upto 25%

4. The following pages have been added to and form part of this tender.

- a) _____
b) _____
c) _____
d) _____

Yours faithfully,

Signature of Bidder

(Full name & designation in firm Complete address and contact details Including fax, email and phone/mobile number)

DECLARATION CERTIFICATE

(On letter head of firm)

1. It is certified that by signing this letter I/We have accepted all terms & conditions contained in this tender document from **Page No.** _____ **to** _____ and all the corrigendum published in relation to this tender. It is read and understood that this tender is invited under the **Rules contained in the GFRs 2017, Manual for Procurement of Goods 2022, MoF**, all relevant orders issued by MHA, CVC and departments of Government of India. I/We have also agreed that any special conditions attached to this invitation to tender will also form part of the conditions of contract and will supersede any general condition.
2. It is certified that all information provided by me/us in this tender are true and correct to my/our best knowledge. I understand that in case any of the information found to be untrue later on than tender submitted by me/us will be treated as unresponsive bid and will be disqualified from participation.
3. I/We am/are responsible for the correctness of the information provided in this Bid documents and shall be responsible for legal course of action in case of any mischief, incorrect, misleading or false declaration found in this bid document filled by me/us. Further I/We understand that any misconduct would liable for suspension of business, debarment or blacklisting of firm/Individual from participating in NSG as well as in other department tenders.
4. **I/We hereby declared that I/we am/are as an individual or firm is/are never debarred or blacklisted or banned by any government or private organization in India or abroad from participation in tender or purchase in India or abroad.**
5. I/We hereby declared that if there is any reduction in the rate of taxes/GST/Duties on the tendered goods or services, then benefit of it will be passed on to purchaser by way of reduction in pricing before claiming of payment under section 171 of GST Act.
6. It is certified that In respect of indigenous items for which there is a controlled price fixed by law, the price quoted is not higher than the controlled price. If such price quoted is higher than the controlled price I/we will provide the reason thereof immediately to the purchaser.
7. It is certified that there are no government restrictions or limitation in the country of the seller or countries from which sub-components are being procured and/or for the export of complete or any part of tendered store. Also the exporting country has not restricted the import form India for such item. All necessary permissions/permit/license will be obtained by me/us before meeting any contractual obligations.
8. It is certified that the price quoted for the tendered item is not more than the price usually charged for the same store to any other purchaser to the best of my/our knowledge and belief.
9. I/we undertake to execute all contractual obligations like replacement or repair of non-performing tendered store full or in part and maintenance of tendered store during warranty period.
10. It is certified that I/We are not from such a country or, if from such a country, has been registered with the Competent Authority. It is also hereby certified that I/We fulfills all requirements in this regard and is eligible to be considered. **[Where applicable, evidence of valid registration by the Competent Authority shall be attached]**. I/we have understood the clause 39 of Chapter-III (Public Procurement Division OM No. 6/18/2019-PPD dated 23rd July 2020 inserting Rule 144(xi) in GFRs 2017) regarding restrictions of procurement of a country which shares a land border with India.

Signature of Bidder

(Full name & designation in firm Complete address and contact details Including fax, email and phone/mobile number)

COMPLIANCE STATEMENT

(On letter head of bidder, Attach Extra Sheets if required)

- a) **Name of Item** :
- b) **OEM of Item** :
- c) **Country of Origin** :
- d) **Make/Model/Lot No.** :
- e) Bidder to furnish compliance details on each Specification/parameter whether equipment offered is complying with Specification or otherwise as per proforma given below:-

Sr. No.	Technical Specification/ Qualitative Requirements (Bidder to write SL No. /Para No. of Specification here)	Complied (Write YES or NO)	If not complied, mention reason	Page no. of technical bid in the Tech. literature attached with bid
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				
11				
12				

Signature of Bidder

(Full name & designation in firm Complete address and contact details Including fax, email and phone/mobile number)

COMPLETE DETAILS OF MANUFACTURER/OEM, DISTRIBUTOR AND SYSTEM INTEGRATOR

1.	a) Name of authorized Signatory of Bidder	
	b) Complete Address with Telephone, Fax, E-mail and Website Etc.	
2.	Capacity in which applying in this bid (Mention any one of the following Indian manufacturer/ OEM, Foreign Manufacturer/ OEM, Distributor of Indian Manufacturer/OEM, Distributor of Foreign Manufacturer/OEM, Indian System Integrator or others)	
3.	INDIAN MANUFACTURER/OEM	To be filled by all category of bidder, distributor and system integrator to file details of their manufacturer/OEM.
	a) Name of Indian Manufacturer/OEM	
	b) Complete office Address with Telephone, Fax, E-mail and Website Etc.	
	c) Name & Designation of Contact Person (Complete office Address with Telephone, Mobile, Fax, E-mail)	
	d) Factory/Plant details of Indian Manufacturer/OEM (Complete Address with Telephone, Mobile, Fax, E-mail and Website Etc.)	
	e) Clarify nature of firm whether Proprietary Firm, Pvt Firm, Public firm, LLC, partnership firm etc. (attach supporting documents)	
	f) Industrial License/ Permit number along with details of issuing agency (Complete Address with Telephone, Mobile, Fax, E-mail and Website Etc.)(attach copy with bid)	
	g) Furnish the details Income Tax assessment office address contact details like Income Tax clearance certificate/ PAN) (attach copy with bid)	
	h) Furnish the details of Industrial Tax registration i.e. GST/ Excise/VAT etc. with office address & contact details of assessment office. (attach copy with bid)	
	i) Furnish details of certificate of concerned Chamber of commerce for established manufacturer/ OEM for Tendered Item(attach copy with bid)	
	j) CRISIL Rating of firm, BIS (ISI Mark), ISO registration if any (Yes/No) if yes attach copies(attach copy with bid)	
	k) Whether manufacturing premises fully owned or leased/rented or other firm's facility is being used by manufacturer /OEM (Give brief details and upload a valid legal evidence for the same)	
	l) Covered area & Open area of manufacturing facility in Sq ft	
	m) Whether located at Govt authorized Industrial/commercial place (Yes/No)	

	n) Details of Power connection load capacity and name Issued	
	o) Functional departments of Manufacturing unit (details thereof)	
	p) Details of Plant and Machinery functioning in each department	
	q) Make & model of main machine	
	r) Date of purchase & commissioning	
	s) Life of the Machine	
	t) Details of subsidiary if any	
	u) Details and stocks of raw material held	
	v) Normal & Maximum Production capacity of item with existing plant & machinery	
	w) Details of machinery for quality control products (such as laboratory etc.)	
	x) Maximum no of workers employed on any day during the 18 months preceding the date of application	
	y) Number of Skilled worker employed	
	z) Un-skilled worker employed	
	aa) Details of PF & ESI registration (if any)	
	bb) Whether tendered item is tested by any National/International accredited Lab. (<i>attach copy with bid</i>)	
	cc) Any criminal or civil court case against firm or owner or director/directors of the firm (<i>Write Yes/No</i>). If yes, then furnish complete details.	
4.	INDIAN DISTRIBUTOR OF INDIAN MANUFACTURER/OEM	<i>Details to be furnish by Indian distributor of Indian manufacturer/OEM only</i>
	a) Name of Indian distributor	
	b) Complete Address with Telephone, Fax, E-mail and Website Etc.	
	c) Name & Designation of Contact Person (Complete office Address with Telephone, Mobile, Fax, E-mail)	
	d) Factory/Plant details of Indian distributor (Complete Address with Telephone, Mobile, Fax, E-mail and Website Etc.)	
	e) Clarify nature of firm whether Proprietary Firm, Pvt Firm, Public firm, LLC, partnership firm etc. (<i>attach supporting documents</i>)	
	f) Industrial License/ Permit number along with details of issuing agency (Complete Address with Telephone, Mobile, Fax, E-mail and Website Etc.)(<i>attach copy with bid</i>)	
	g) Furnish Income Tax assessment office address contact details like Income Tax clearance certificate/ PAN) (<i>attach copy with bid</i>)	
	h) Furnish the details of Industrial Tax registration i.e. GST/ Excise/VAT etc. with office address & contact details of assessment office. (<i>attach copy with bid</i>)	
	i) Percentage of commission/profit on OEMs invoice charged for tendered store.	
	j) CRISIL Rating of firm, BIS (ISI Mark), ISO registration if any (Yes/No) if yes attach copies(<i>attach copy with bid</i>)	

	k) Whether office premises fully owned or leased/rented or other firm's facility is being used by distributor (<i>Give brief details and upload a valid legal evidence for the same</i>)	
	l) Covered area & Open area of facility of distributor in Sq ft	
	m) Whether located at Govt authorized Industrial/commercial place (Yes/No)	
	n) Maximum no of workers employed on any day during the 18 months preceding the date of application	
	o) Number of Skilled worker employed in order to provide after sale support	
	p) Un-skilled worker employed in order to provide after sale support	
	q) Details of PF & ESI registration (if any)	
	r) Whether having facility to repair and testing of tendered? provide details	
	s) Any criminal or civil court case against firm or owner or director/directors of the firm (<i>Write Yes/No</i>). If yes, then furnish complete details.	
5.	DETAILS TO BE FURNISH BY INDIAN SYSTEM INTEGRATOR ONLY	Details to be furnish by Indian system integrator only
	a) Name of Indian System Integrator	
	b) Complete Address with Telephone, Fax, E-mail and Website Etc.	
	c) Name & Designation of Contact Person (Complete office Address with Telephone, Mobile, Fax, E-mail)	
	d) Factory/Plant details of Indian System Integrator (Complete Address with Telephone, Mobile, Fax, E-mail and Website Etc.)	
	e) Clarify nature of firm whether Proprietary Firm, Pvt firm, Public firm, LLC, partnership firm etc. (<i>attach supporting documents</i>)	
	f) Industrial License/ Permit number along with details of issuing agency (Complete Address with Telephone, Mobile, Fax, E-mail and Website Etc.)(<i>attach copy with bid</i>)	
	g) Furnish Income Tax assessment office address contact details. (Attach Income Tax clearance certificate/ PAN)(<i>attach copy with bid</i>)	
	h) Furnish the details of Industrial Tax registration i.e. GST/ Excise/VAT etc. with office address & contact details of assessment office.(<i>attach copy with bid</i>)	
	i) CRISIL Rating of firm, BIS (ISI Mark), ISO registration if any (Yes/No) if yes attach copies	
	j) Whether firm premises fully owned or leased/rented or other firm's facility is being used by system integrator (<i>Give brief details and upload a valid legal evidence for the same</i>)	
	k) Covered area & Open area of firm facility in Sq ft	

	l) Whether located at Govt authorized Industrial/commercial place (Yes/No)	
	m) Details of Power connection load capacity and name Issued	
	n) Functional departments of Integration unit (details thereof)	
	o) Details of Plant, tools and Machinery functioning in each department	
	p) Details of machinery for quality control products (such as laboratory etc.)	
	q) Details of materials, components, parts etc which are to be imported by the firm for tendered store	
	r) Value of Indigenous component in percentage (%) of the complete tendered store	
	s) Value of Import component in percentage (%) of the complete tendered store	
	t) Maximum no of workers employed on any day during the 18 months preceding the date of application	
	u) Number of Skilled/technical worker employed	
	v) Un-skilled worker employed	
	w) Details of PF & ESI registration (if any)	
	x) Whether firm facility is certified by any National/International accredited Lab. (Attach copies of certificates)(attach copy with bid)	
	y) Any criminal or civil court case against firm or owner or director/directors of the firm (Write Yes/No). If yes, then furnish complete details.	
6.	Whether Micro, Small or Startup Enterprises? (Yes/No) (Attach certificate with the bid)	
	a) Registration Number	
	b) Registration Authority	
	c) Registration Issue date	
	d) Registration validity date up to	
	e) Tendered store is covered (Yes/No)	

Declaration:

1. I/we hereby certify that details provided above are true and correct to the best of my/our knowledge and belief. I understand that purchaser is authorized to verify above details by any possible mean available.
2. I/we understand that if any information furnished above found to be false or incorrect buyer can take legal and administrative action as well as cancellation of bid or any contract awarded as a result of it.

Signature of Bidder

(Full name & designation in firm Complete address and contact details Including fax, email and phone/mobile number)

FORM OF SERVICE CENTRE OR WORKSHOP FOR AFTER SALE SUPPORT*(Essentially to be filled by all Bidders)*

1.	Details of service center or workshop for after sale support	
	a) Name of service center	
	b) Name of Contact person	
	c) Complete Address with Telephone, Mobile, Fax, E-mail or website	
2.	Details of accreditation of Service Centre & Workshop, if any	
3.	Registration of service center or Lab/Workshop with MSME/NSIC or any other Govt. agency. Provide Registration number with validity (attach copy)	
4.	Details of available Infrastructure and Capability for maintenance and repair	
	a) Reserve stock of manufacturer recommended list of spares (MRLS)	
	b) Stock of Special Maintenance & Repair Tools (SMRT)	
	c) Qualified Technical personnel employed	
	d) Past performance of the Service Center Workshop	
5.	e) ISO or BIS certification available, if any.	
6.	a) After sales service center along with Lab/Workshop for periodical maintenance & repair in Delhi-NCR Region.	
	b) Detail of owner ship of premised whether owned, rented or leased	
	c) Complete address with nearest Police Station	

Signature of Bidder

(Full name & designation in firm Complete address and contact details Including fax, email and phone/mobile number)

APPENDIX - 6**PERFORMANCE STATEMENT**
(On letter head of bidder)

Name of Bidder: _____

S. No.	Organization which placed Purchase order to bidder. Mention Order No. & Date	Item/Service name in detail	Qty	Value	Delivery Period	Warranty offered	Remarks
1							
2							
3							
4							
5							
6							

Note:-

- a) Bidder to furnish details of contract awarded for same or similar kind of product/services during the period of **last three years from date of floating of this tender**.
- b) Bidder to attach copy of purchase order place by any agency in India.

Signature of Bidder

(Full name & designation in firm Complete address and contact details Including fax, email and phone/mobile number)

Annexure 30 : Integrity Pact Format

(Refer para 3.3-2)

INTEGRITY PACT

Between

NSG hereinafter referred to as “**The Principal,**” and M/s. _____
hereinafter referred to as “**The Bidder/ Contractor.**”

Preamble

The Principal intends to award contract/s for _____, under laid down organizational procedures, The Principal values full compliance with all relevant laws of the land, rules, regulations, economical use of resources, and fairness / transparency in its relations with its Bidder(s) and / or Contractor(s). To achieve these goals, the Principal shall appoint Independent External Monitors (IEMs) who shall monitor the tender process and the execution of the contract for compliance with the abovementioned principles.

Section 1 – Commitments of the Principal

1) The Principal commits itself to take all measures necessary to prevent corruption and to observe the following principles: -

- (a) No employee of the Principal, personally or through family members, shall in connection with the tender for, or the execution of a contract, demand, take a promise for or accept, for self or third person, any material or immaterial benefit which the person is not legally entitled to.
- (b) The Principal shall treat all Bidder(s) with equity and reason during the tender process. The Principal shall, in particular, before and during the tender process, provide to all Bidder(s) the same information and shall not provide to any Bidder(s) confidential / additional information through which the Bidder(s) could obtain an advantage in the tender process or the contract execution.
- (c) The Principal shall exclude from the process all known persons having conflict of interest.

2) If the Principal obtains information on the conduct of any of its employees which is a criminal offence under the IPC/PC Act, or if there be a substantive suspicion in this regard, the Principal shall inform the Chief Vigilance Officer and in addition shall initiate disciplinary proceedings.

Section 2 – Commitments of the Bidder(s)/ Contractor(s)

1) The Bidder(s)/ Contractor(s) commits themselves to take all measures necessary to prevent corruption. The Bidder(s)/ Contractor(s) commits themselves to observe the following principles during participation in the tender process and the contract execution.

- (a) The Bidder(s)/ Contractor(s) shall not, directly or through any other person or firm, offer, promise, or give to any of the Principal’s employees involved in the tender process or the execution of the contract or to any third person any material or other benefit which they are not legally entitled to, in order to obtain in exchange any advantage of any kind whatsoever during the tender process or the execution of the contract.
- (b) The Bidder(s)/ Contractor(s) shall not enter with other Bidders into any undisclosed agreement or understanding, whether formal or informal, in violation of the Competition Act, 2002 (as amended from time to time). This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to introduce cartelization in the tender process.
- (c) The Bidder(s)/ Contractor(s) shall not commit any offence under the relevant IPC/PC Act; further, the Bidder(s)/ Contractor(s) shall not use improperly, for purposes of competition or personal gain, or pass on to others, any information or document provided by the Principal

as part of the business relationship, regarding plans, technical proposals, and business details, including information contained or transmitted electronically.

- (d) The Bidder(s)/Contractors(s) of foreign origin shall disclose the name and address of the Agents/representatives in India, if any. Similarly, the Bidder(s)/Contractors(s) of Indian Nationality shall furnish the name and address of the foreign principals, if any. Further details, as mentioned in the "Guidelines on Indian Agents of Foreign Suppliers," shall be disclosed by the Bidder(s)/Contractor(s). Further, as mentioned in the Guidelines, all the payments made to the Indian agent/representative must be in Indian Rupees only. Copy of the "Guidelines on Indian Agents of Foreign Suppliers" is placed on Annex hereto.
- (e) The Bidder(s)/ Contractor(s) shall, when presenting their bid, disclose any and all payments made, is committed to, or intends to make to agents, brokers, or any other intermediaries in connection with the award of the contract.
- (f) Bidder(s) /Contractor(s) who have signed the Integrity Pact shall not approach the Courts while representing the matter to IEMs and shall wait for their decision.

2) The Bidder(s)/ Contractor(s) shall not instigate third persons to commit offences outlined above or be an accessory to such offences.

Section 3 - Disqualification from the tender process and exclusion from future contracts

If the Bidder(s)/Contractor(s), before award or during execution, has committed a transgression through a violation of Section 2, above or in any other form such as to put their reliability or credibility in question, the Principal is entitled to disqualify the Bidder(s)/Contractor(s) from the tender process or take action as per laid down procedure to debar the Bidder(s)/Contractor(s) from participating in the future procurement processes of the Government of India.

Section 4 – Compensation for Damages

1) If the Principal has disqualified the Bidder(s) from the tender process before the award according to Section 3, the Principal is entitled to demand and recover the damages equivalent to Earnest Money Deposit/ Bid Security.

2) If the Principal has terminated the contract according to Section 3, or if the Principal is entitled to terminate the contract according to Section 3, the Principal shall be entitled to demand and recover from the Contractor liquidated damages of the Contract value or the amount equivalent to Performance Bank Guarantee.

Section 5 – Previous transgression

1) The Bidder declares that no previous transgressions occurred in the last three years with any other Company in any country conforming to the anti-corruption approach or with any Public Sector Enterprise in India that could justify his exclusion from the tender process.

2) If the Bidder makes an incorrect statement on this subject, the Principal shall act like para 2) of Section 4 above.

Section 6 – Equal treatment of all Bidders / Contractors / Subcontractors

In the case of Sub-contracting, the Principal Contractor shall take responsibility for adopting the Integrity Pact by the Sub-contractor.

- (a) The Principal shall enter into agreements with identical conditions as this one with all Bidders and Contractors.
- (b) The Principal shall disqualify from the tender process all bidders who do not sign this Pact or violate its provisions.

Section 7 – Criminal charges against violating Bidder(s) / Contractor(s) / Subcontractor(s)

If the Principal obtains knowledge of the conduct of a Bidder, Contractor, or Subcontractor, or of an employee or a representative or an allied firm of a Bidder, Contractor or Subcontractor which constitutes corruption, or if the Principal has substantive suspicion in this regard, the Principal shall inform the same to the Chief Vigilance Officer.

Section 8 – Independent External Monitor

- 1) The Principal shall appoint competent and credible Independent External Monitor(s) for this Pact after approval by the Central Vigilance Commission. The task of the Monitor is to review, independently and objectively, whether and to what extent the parties comply with the obligations under this agreement.
- 2) The Monitor is not subject to instructions by the parties' representatives and performs their functions neutrally and independently. The Monitor would have access to all Contract documents whenever required. It shall be obligatory for them to treat the information and documents of the Bidders/Contractors as confidential. They report to the Management of the Principal.
- 3) The Bidder(s)/Contractor(s) accepts that the Monitor has the right to access without restriction, all Project documentation of the Principal, including that provided by the Contractor. Upon their request and demonstration of a valid interest, the Contractor shall also grant the Monitor unrestricted and unconditional access to their project documentation. The same applies to Subcontractors.
- 4) The Monitor is under contractual obligation to treat the information and documents of the Bidder(s)/ Contractor(s)/ Sub-contractor(s) with confidentiality. The Monitor has also signed declarations on 'Non-Disclosure of Confidential Information' and 'Absence of Conflict of Interest.' In case of any conflict of interest arising later, the IEM shall inform the Management of the Principal and recuse themselves from that case.
- 5) The Principal shall provide the Monitor with sufficient information about all meetings among the parties related to the Project, provided such meetings could impact the contractual relations between the Principal and the Contractor. The parties offer the Monitor the option to participate in such meetings.
- 6) As soon as the Monitor notices, or believes to notice, a violation of this agreement, they shall inform the Management of the Principal and request the Management to discontinue or take corrective action or other relevant action. The Monitor can, in this regard, submit non-binding recommendations. Beyond this, the Monitor has no right to demand from the parties that they act in a specific manner, refrain from action, or tolerate action.
- 7) The Monitor shall submit a written report to the Management of the Principal, within 8 to 10 weeks from the date of reference or intimation to him by the Principal and, should the occasion arise, submit proposals for correcting problematic situations.
- 8) If the Monitor has reported to the Management of the Principal a substantiated suspicion of an offence under the relevant IPC/ PC Act, and the Management of the Principal has not, within the reasonable time, taken visible action to proceed against such offence or reported it to the Chief Vigilance Officer, the Monitor may also transmit this information directly to the Central Vigilance Commissioner.
- 9) The word '**Monitor**' would include both singular and plural.

Section 9 – Pact Duration

This Pact begins when both parties have legally signed it. It expires for the Contractor 12 months after the last payment under the contract, and for all other Bidders, 6 months after the contract has been awarded. Any violation of the same would entail disqualifying the bidders and exclusion from future business dealings.

If any claim is made / lodged during this time, the same shall be binding and continue to be valid despite the lapse of this Pact as specified above, unless it is discharged / determined by the Management of the Principal.

Section 10 – Other provisions

- 1) This agreement is subject to Indian Law. The place of performance and jurisdiction is the place from where the Tender/ Contract is issued.
- 2) Changes, supplements, and termination notices must be submitted in writing. Side agreements have not been made.
- 3) If the Contractor is a partnership or a consortium, this agreement must be signed by all partners or consortium members.
- 4) Should one or several provisions of this agreement turn out to be invalid, the remainder of this agreement remains valid. In this case, the parties shall strive to come to an agreement according to their original intentions.
- 5) Issues like Warranty / Guarantee, etc., shall be outside the purview of IEMs.
- 6) In the event of any contradiction between the Integrity Pact and its Annex, the Clause in the Integrity Pact shall prevail.

(For & On behalf of the Principal)
(Office Seal)

(For and on behalf of Bidder/ Contractor)
(Office Seal)

Place ----- Date -----

Witness 1: _____
(Name & Address)

Witness 1: _____
(Name & Address)

ELECTRONIC CLEARING SERVICE FORM FOR PAYMENTS

(On letter head of bidder)

A. DETAILS OF ACCOUNT HOLDER/BENEFICIARY

Name and complete address of account holder/beneficiary along with email, telephone, mobile, website and fax number.	
--	--

B. BANK ACCOUNT DETAILS IN WHICH PAYMENT IS TO BE MADE

Complete bank account number (RTGS enabled only)	
Type of bank account (SB/current/cash credit)	
Bank name	
Branch name with complete address, telephone number, E-mail, fax etc.	
IFSC code of branch	
MICR code of branch	
Date of opening of account	

C. DATE OF EFFECT –

I hereby declare that the particulars given above are correct and complete. If the transaction is delayed, or not effected at all for reasons of Incomplete or Incorrect Information, I would not hold the buyer responsible. I have read the option Invitation letter and agree to discharge responsibility expected of me as a participant under the Scheme.

Date:

(.....)
Signature of Customer

(CANCELLED CHEQUE MUST BE ATTACHED)

Certified that the particulars furnished above are correct as per our records.

(Bank's Stamp)

Date:

(.....)
Signature of the Authorized Official from the Bank

Signature of Bidder

(Full name & designation in firm Complete address and contact details Including fax, email and phone/mobile number)

PROFORMA FOR BANK GUARANTEE FOR SUBMITTING EARNEST MONEY

(On bidder's banks letter head with adhesive stamp)

Bank Guarantee No. _____

Dated : ____ / ____ /2023

To

**The Pay & Accounts Officer,
National Security Guard,
Mehram Nagar, Palam,
New Delhi-110037(India)**

Dear Sir,

In accordance with your Invitation to Tender No. _____
M/S _____ hereinafter called the bidder with the following Directors
on their Board of Directors/partners of the firm:-

1.	2.
3.	4.
5.	6.

Wish to participate in the said Tender for the supply
.....
of..... As a Bank Guarantee against Earnest Money for a
sum ofin words and figures) valid for 45 days beyond the final
bid/offer validity period of Tender viz is submitted hereby as a condition for the
participation, this bank hereby guarantees and undertakes during the above said period of 45 days
beyond the final bid validity period to immediately pay, on demand by PAO, NSG (MHA) in writing the
amount of(words and figures) without any reservation and recourse,
if :-

- i) The bidder after submitting his Tender modifies the rates or any of the terms and conditions thereof, except with the previous written consent of the purchaser.
- ii) The bidder withdraws the said Tender within offer validity as mentioned in this tender.
- iii) The bidder having not withdrawn the Tender, fails to furnish the contract security deposit imposed for due performance of the contract within the period provided in the General conditions of contract.
- iv) The bidder has failed to present and place their equipment for during technical evaluation of bid & samples before the board of officer as per condition of this tender.

The Guarantee shall be irrevocable and shall remain valid up to....., if further extension to this guarantee is required; the same shall be extended to such required period on receiving instructions from M/S on whose behalf this Guarantee is issued.

Date: _____
Place: _____

Witness

Signature
Printed name:
.....

(Designation)
(Bank's Common Seal)

APPENDIX – 10

Dated : ___ / ___ /2023

PROFORMA FOR BID SECURITY DECLARATION FOR THE FIRMS EXEMPTED FOR EMD

(On letter head of Bidder)

To
 The Director General,
National Security Guard,
 Mehram Nagar, Palam,
 New Delhi-110037(India)

Dear Sir,

In accordance with your Invitation to Tender No. _____
 M/S _____ hereinafter called the bidder with the following Directors on their
 Board of Directors/partners of the firm: -

1.	2.
3.	4.
5.	6.

I/We accept that in any of the conditions mentioned below during the period of validity, we agree to be suspended for the period of 24 Months (Two Years) from the date of communication from participating in any bid/procurement of NSG. This undertaking is valid for a period of 45 days beyond the final bid validity period for effecting the clause without any reservation and recourse, if: -

- i. After submitting the Tender, it is modified w.r.t rates or any of the terms and conditions thereof, except with the previous written consent of the purchaser.
- ii. Withdraws the said Tender within offer validity as mentioned in this tender.
- iii. Having not withdrawn the Tender, fails to furnish the contract security deposit imposed for due performance of the contract within the period provided in the General conditions of contract.
- iv. Fails to present and place their equipment for during technical evaluation of bid & samples before the board of officer as per condition of this tender.

The undertaking shall remain valid up to 45 days beyond bid validity from M/s
 on whose behalf this declaration is issued.

Yours faithfully

Signature of Bidder

(Full name & designation in firm Complete address and contact details Including fax, email and phone/mobile number)

(On letter head of bidder)

SELF DECLARATION FOR MINIMUM LOCAL CONTENT

(Under Public Procurement (Preference to Make in India) Order, 2017)

Local content declaration by chief financial officer or other legally responsible person nominated in writing by the chief executive or senior member/person with management responsibility (close corporation, partnership or individual)

IN RESPECT OF BID NO.

ISSUED BY: (Procurement Authority / Name of Institution):

.....

I/We _____ S/o, _____ D/o, _____ W/o, _____ Resident of _____ hereby solemnly affirm and declare, in my capacity as of(name of bidder entity) the following:

1. That I will agree to abide by the terms and conditions of the Public Procurement (Preference to Make in India) Order, 2017 (*hereinafter PPP-MII order*) of Government of India issued vide Notification No:P-45021/2/2017 -BE-II dated 15/06/2017, its revision dated 28/05/2018, 29/05/2019, 04/06/2020 and 16.09.2020 and any subsequent modifications/Amendments, if any and
2. That the information furnished hereinafter is correct to the best of my knowledge and belief and I/We undertake to produce relevant records before the procuring entity i.e NSG or any other Government authority for the purpose of assessing the local content of goods/services/works supplied by me/us for (*Enter the name of the Equipment/Item for Project*).
3. That the local content for all inputs which constitute the said goods/services/works has been verified by me and I am responsible for the correctness of the claims made therein. That the goods/services/works supplied by me for (*Enter the name of the Equipment/Item for Project*) meets the 'Minimum Local Content 'as defined in the PPPMII order.
4. That the value addition for the purpose of meeting the 'Minimum Local Content 'has been made by me at
.....
.....
..... (*Enter the details of the location(s) at which value addition is made*).
5. That in the event of the local content of the goods/services/works mentioned herein is found to be incorrect and not meeting the prescribed Minimum Local Content criteria, based on the assessment of procuring agency i.e. NSG/Government Authorities for the purpose of assessing the local content, action shall be taken against me in line with the PPP-MII order and provisions of the Integrity pact/ Bidding Documents.
6. I agree to maintain the following information in the Company's record for a period of 8 years and shall make this available for verification to any statutory authority.

7. The details of local content are furnished below:

S No	Description	Details to be provided by bidder
i.	Goods/services/works for which the certificate is produced.	
ii.	Procuring entity to whom the certificate is furnished.	
iii.	Percentage of local content claimed and whether it meets the Minimum Local Content prescribed.	
iv.	Name and contact details of the unit of the Local Supplier (s)	
v.	List of input which are domestically sourced from other local suppliers for manufacturing of the tendered store	
vi.	List of inputs which are imported, directly or indirectly for manufacturing of the tendered store	
vii.	List of Inputs which are added by the bidder at his own location i.e. contribution of bidder in manufacturing of tendered store	
viii.	Percentage of Local Content Excluding taxes	
ix.	Percentage of imported or foreign Content including taxes	
x.	Percentage of tax	

Signature of Bidder

(Full name & designation in firm Complete address and contact details Including fax, email and phone/mobile number)

CHECK LIST FOR BIDDERS

Before uploading of tender documents, Bidders should check they have complied with the following requirements: -

SNo	REQUIREMENTS TO BE CHECKED BEFORE SUBMISSION OF THE TENDER	(YES/NO)
1.	Appendix from 1 to 12 has been duly filled up, signed, stamped by the bidder before uploading of bid on portal. The signature and details of witnesses where applicable has been provided on the bid document.	
2.	Valid Earnest Money Deposit (EMD) payment instrument in prescribe format has been enclosed.	
3.	If EMD exemption is claimed for Micro/Small/Startup enterprises than copies of valid certificate issued by NSIC/DIC/KVIC/MSME/Udhog Aadhar/Startup India from DIPP has been uploaded	
4.	Proposal has been submitted in two bid system–Technical Bid & separate Financial Bid as per tender documents.	
5.	Appendix-1 Offer letter by bidder duly filled and prepared on bidder's letter head.	
6.	Appendix-2 Declaration Certificate i.e. Undertaking by bidder on its letter head.	
7.	Appendix-3 Compliance statement on bidder's letter head: Compliance status on each parameter of tender specification published shall be filled for the equipment offered by the bidder. Non-compliance to the any parameter of published specification will be a disqualification.	
8.	Appendix-4 Complete details of Manufacturer/OEM, Distributor and System Integrator as applicable to the bidder need to be filled in the appendix. Distributor and System Integrator shall fill details of its OEM/Manufacturer. Leaving blank any column will be reason for rejection of bid.	
9.	Appendix-5 Form of Service Centre or Workshop for after sale support services.	
10.	Appendix-6 Past Performance Statement on bidder's letter head: Past performance only submitted in attached format will be accepted, past performance in any other format or attachment of copies of past supply order will not be accepted. No other documents need to be attached at this stage. In case bidder doesn't possess any past performance bidder must explain the reason in the same format.	
11.	Appendix-7 Integrity Pact: Integrity Pact completed and signed by bidder and two witnessed of bidder shall be uploaded along with bid. Bids without submission or incomplete or without witnesses signature on pre-Integrity pact shall be rejected.	
12.	Appendix-8 ECS Performa for e-payment: ECS mandate form duly completed in all aspect should be submitted by the bidder.	
13.	Appendix-9 Proforma for Bank Guarantee for furnishing Earnest Money (EMD).	
14.	Appendix-10 Proforma for Bid Security Declaration for the firms exempted for EMD.	
15.	Appendix-11 Declaration for Minimum Local Content	
16.	Appendix-12 Check list for Bidders	
17.	List of price frozen manufacturer recommended list of spares . This will not form the part of price evaluation for deciding L1.	
18.	Letter quoting AMC and CAMC rates in percentage to the basic price of tendered store post warranty. This will not form the part of price evaluation for deciding L1.	
19.	Letter of authorization: Bidder participating in capacity of distributor or Indian system integrator shall upload the authorization certificate of foreign/Indian OEM/Manufacturer, failing which bid will be liable for rejection	
20.	Detailed MoU between foreign OEM/Manufacturer and distributor/system integrator if applying in distributor or System Integrator capacity.	
21.	BIS/ISO or equivalent certificate of OEM/Manufacturer.	
22.	Undertaking/certificate regarding Offer Validity / Delivery Period / Warranty Period / Training / Shelf Life & Option clause regarding increase/decrease the quantity upto 25% of equipment	
23.	Whether firm has uploaded undertaking that bidder is not under liquidation, Court receivership or similar proceedings, bankrupt, banned/blacklisted.	
24.	Malicious Code Certificate of bidder firm.	
25.	Incorporation Certificate / Proprietorship Certificate of bidder firm.	
26.	Industrial /Manufacturing License equipment of bidder firm/OEM	
27.	Valid Manufacturing license issued by DPIIT for manufacturing of defence equipment mentioned in Annexure I vide Press Note no. 1 (2019 Series) no 7(3)/2009 IP.Vol.IV, dated Jan 01, 2019 issued by Ministry of Commerce and Industry, Department of Industrial Policy and Promotion(DIPP).	
28.	DoT approved TEC Certificate	
29.	Copy of PAN Card of firm.	
30.	Copy of GST Registration Certificate of firm.	
31.	Copy of Micro/Small/Startup enterprises than copies of valid certificate issued by NSIC/DIC/KVIC/MSME/Udhog Aadhar/Startup India from DIPP has been uploaded	
32.	Experience of Firm/OEM for supply of same/similar category product.	

33.	Last three year balance sheet or Income tax return of bidder firm.	
34.	Minimum Average Annual Turnover Certificate duly issued by Chartered Accountant of the Bidder (For 03 Year)	
35.	Last three year balance sheet or Income tax return of OEM firm.	
36.	OEM Average Turnover (Last 3 Years)	
37.	Copy of technical literature of the tendered store/Eqpt/product offered by the bidder with respect to specification published in the tender.	
38.	Price bid in BoQ format has been uploaded	
39.	Compliance to Buyer Added Additional Terms & Conditions of Buyer/Contract certificate has been submitted by bidder in firm letter head.	
40.	Any other relevant information. The technical bid is in clear legible format with maintaining above mentioned sequence of documents be uploaded on GeM portal for considering an offer as responsive bid.	

Signature of Bidder

(Full Name & Designation in firm Complete Address and Contract details including Fax, email & Phone/Mobile number)